



On-call scheduling

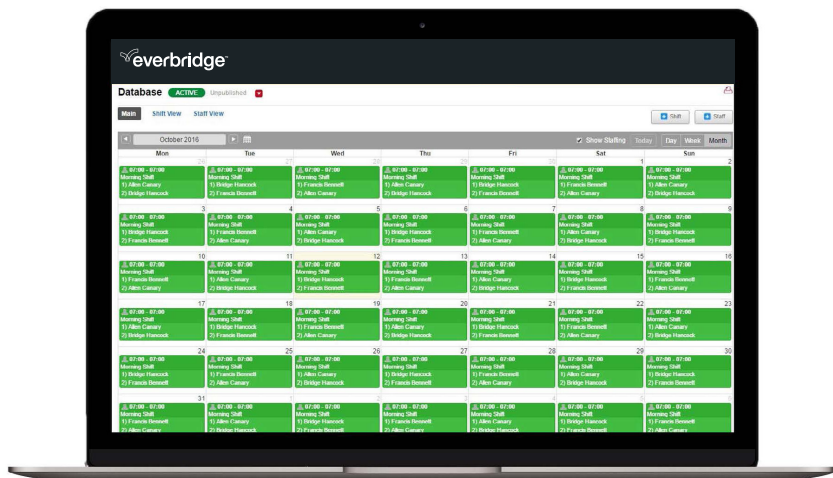
Automate staffing and on-call communication

When you need to reach on-call staff quickly, you don't want to spend time searching schedules on whiteboards or sifting through spreadsheets to find the people you need.

Everbridge on-call scheduling combines real time shift calendars with integrated on-call notifications. Keep track of shifts for a single day or a rotating schedule using multiple calendar views. Set quotas to ensure minimum staffing requirements are met—based on number of employees, role, certification, skill, or other demographic features. From hospital to local government staffing – and more, Everbridge on-call scheduling helps you better manage your employees, and get the right message to the right person, at the right time.

Use cases

- Critical communication for the on-call teams
- Build on-call shifts and staff rotation for IT groups
- Create day-based scheduling for public safety
- Enable healthcare organization to manage physician and nurse schedules
- Share scheduling among designated contacts
- Manage the availability and temporary replacement on mobile self service
- SAR and hazmat team staffing



Key capabilities

Integrated on-call notifications

- Use on-call resources as contacts to send multimodal notifications via SMS, email, push notification, and more.
- Communicate with employees currently on a shift, or employees who are scheduled to be on a shift in the future.
- Create a new rule based on a calendar, shift, time of shift, skill set, qualification, or occupation. For example, a rule can be set to send a notification to an employee who has a certain + certification and is currently on shift.
- Create a new rule quickly in the notification workflow based on calendars, on-call employees, roles, and more.
- Combine rules with notification escalation. If the first contact in the escalation tree doesn't respond, the second contact is automatically reached.

Manage calendars and shifts

- Unlimited calendar creation.
- Create weekly or daily shifts.
- Manage calendars in multiple views.
- Publish to share the calendar across teams.
- Receive email alerts about changes made to the calendars.
- Easy calendar ownership transfer .

Easy and flexible staffing

- Multiple ways to staff the shift and meet coverage.
- Layered staffing to match the organizational hierarchy and escalation.
- Easy staff rotation.
- Flexible staff availability and temporary replacement management.
- Self service staffing management on the mobile app.

Multiple views

- Call tree view with contact, escalation and availability information.
- Monthly view to see who has been staffed.
- Shift view to see the shift's staffing.
- Staff schedule to view a single contact's scheduling plan.