



# Kosmos Energy


Kosmos Energy is a leading deepwater exploration and production company focused on meeting the world's growing demand for energy. Their assets include oil production and exploration in proven basins offshore Ghana, Equatorial Guinea and the U.S. Gulf of Mexico, as well as a world-class gas development offshore Mauritania and Senegal

## Challenges

Due to Kosmos' frontier exploration business, many employees travel on foreign assignments in remote areas of developing countries. Given the potential health and security risks of these assignments, the organization needed to ensure continuous and two-way communication with their people.

## Solutions

Kosmos implemented the Everbridge Safety Connection solution, in conjunction with the InternationalSOS TravelTracker system, to provide all personnel with the ability to quickly seek help or to be tracked during remote journeys from anywhere in the world. The tools also provide these traveling employees with potential life-saving communications during a local emergency.



"The Safety Connection tool is used with the InternationalSOS TravelTracker system. Travel itineraries are fed directly from our travel agent into the TravelTracker system when booked, which then alerts our HSE and Security teams as to who is traveling when and where."

**Scott Bergeron**  
Kosmos Energy



# Q&A Scott Bergeron,

## Sr. HSES Director - Kosmos Energy

### Can you tell us a little bit about your organization and the service(s) that you provide?

Kosmos is a well-capitalized, pure play deep water oil and gas company with growing production, a pipeline of development opportunities and a balanced exploration portfolio along the Atlantic Margins.

Our assets include growing production offshore Ghana and Equatorial Guinea, a competitively positioned Tortue gas project in Mauritania and Senegal, and a sustainable exploration program balanced between proven basins (Equatorial Guinea), emerging basins (Mauritania, Senegal and Suriname) and frontier basins (Cote d'Ivoire and Sao Tome and Principe).

### From an employee safety/security and business resilience perspective, is there anything unique about your organization?

Much of Kosmos' frontier exploration business involves many of our personnel traveling to or on foreign assignments in remote areas of developing countries where infrastructure is limited and health and security risks may be high.

Ensuring continuous and two-way communication with these people has been a unique challenge to ensure we know who is traveling and where they are at all times during their journeys. This way, we can ensure they are aware of relevant

and evolving at-risk situations, and that they can obtain assistance should they be involved in an emergency situation.

### Can you tell us how and why you made the decision to deploy Everbridge?

Initially, we implemented the Everbridge system for use with mass notifications to personnel and to help mobilize our emergency response teams. In late 2017, we added the Safety Connection feature in order to provide all our personnel with the ability to quickly seek help or to be tracked during remote journeys from anywhere in the world.

### How do you use Everbridge? Is the tool also used in conjunction with InternationalSOS's TravelTracker?

The Safety Connection tool is used with the InternationalSOS TravelTracker system, which Kosmos implemented several years ago. Travel itineraries are fed directly from our travel agent into the TravelTracker system when booked, which then alerts our HSE and Security teams as to who is traveling when and where. The system also automatically sends travel risk information to the traveler as part of their preparation.

## What have been some of the positive results of using Everbridge? Any positive outcomes of using the tool in combination with TravelTracker?

One of the main positive aspects of the Everbridge system is the peace of mind that it brings to both the management and employees of Kosmos in providing potential life-saving communications during an emergency.

While the TravelTracker system continues to be useful in keeping on top of what city each traveler is supposed to be visiting, the Everbridge system now allows us to go one step further in locating them on a dynamic level through GPS tracking.

We know from experience that travel plans can change unexpectedly and that those changes don't always make it into TravelTracker. In these cases, and when an individual is in need of emergency assistance, the Everbridge system enhances our visibility of the impacted employee to help us to triage the best relevant assistance offering, whether it is Intl. SOS or a department within Kosmos.

## Any final thoughts on the value or ROI of the tools in meeting your objectives?

At this point in time, the system has been used effectively for mass notifications to the employees and has performed well in all instances.

Kosmos has not yet had an actual emergency case of an individual having to use the Safety Connection alert system, but we have successfully tested and continue to routinely test the system from various international locations without any issues.

For Kosmos, the benefits of the combined platform, services and integration far outweigh the cost and it is viewed as an important tool to ensure we provide the best care to our travelers.