

Privacy notice

Legal, privacy and security

Overview

This document sets forth Everbridge's ("we" or "us") privacy notice. It describes the types of personal information that we receive in the course of doing business, how we use that information, third parties with whom we may share the information, and your choices in modifying or removing the information.

We value the trust you place in Everbridge services and our privacy practices. We are committed to providing our customers and users with a secure environment, unparalleled customer service, and state of the art technologies to safeguard your personal information. Everbridge will adhere to the policies and practices described in this privacy notice, as well as any applicable customer agreement as it pertains to personal information.

Everbridge owns and operates the following webpages, to which this privacy notice also applies: www.everbridge.com, manager.everbridge.net, and www.nixle.com, each a "Website" and together the "Websites").

What information does Everbridge collect?

Our privacy practices will vary depending on the circumstances under which we collected your personal information. Everbridge collects personal information in the following circumstances:

- Personal information collected from customers.
- Personal information collected through our Websites and surveys.
- Personal information collected through our mobile applications.

Information collected from customers

Everbridge provides a critical event management platform that empowers our customers to better manage emergencies. Part of this capability involves Everbridge's software enabling our customers to broadcast notifications to targeted individuals. To broadcast a notification, the customer will have uploaded into the Everbridge system the individual's name and basic contact information (such as mobile number, work telephone, and e-mail address), and then the customer will use the Everbridge system to send out the notification.

Everbridge has no direct relationship with the individuals whose personal information it processes from customers. Our customers are typically the individual's employer, or a local or state government agency with jurisdiction over the area where the individual resides.

Information collected through our websites



When you visit and use our Websites, we may collect, retain and use the following kinds of information:

- Information you provide to us, which may include:
 - Information that you provide by filling in forms on our website when registering for white papers, marketing, events or webinars, requesting further information about our solutions, when you report a problem with our Websites or when you otherwise communicate with us. This includes personal information such as name, email address and phone number. The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information. You are not required to provide your personal information but if you choose not to, then we may not be able to provide you with the relevant service, information or communication.
 - Records and copies of your correspondence if you contact us.
 - Your responses to surveys that we might ask you to complete for research purposes.
 - Your search queries on the Website
 - Information you provide through Nixle® Anonymous Tipping.
 - Information you provide when signing up for Nixle services, such as your cell phone number.
- Information we may collect from you:
 - o Information about your business, such as organization and industry.
 - o Demographic information, such as geographic location.
 - o Information collected through automatic data collection technologies.

As is true of most websites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data. We may link this data with other information we collect about you. We do this to improve our offered services, marketing, analytics, and site functionality. However, we anonymize the data we link so that you won't be identified.

Please note that Everbridge does not attempt to collect any sensitive information, such as personal financial information, social security or driver's license numbers, or personal health information, on our Websites.

Some of our pages utilize framing techniques to serve content to and from our partners while preserving the look and feel of our Websites. Please be aware that you may be providing your personal information to these third parties, not to us, so the privacy practices of those third parties govern the information they receive from you.

Our website also includes social media features, such as Facebook and Twitter buttons and widgets, and the "Share This" button. These features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the feature to function properly. Social media features and widgets are either hosted by a third-party website or hosted directly on our website. Your interactions with these features are governed by the privacy notice of the company providing the features.

Surveys

We may provide you with the opportunity to participate in surveys on our Websites. If you participate, we will request certain personal information from you. Participation in these surveys is completely voluntary and therefore you have the



option whether to disclose this information. The requested information typically includes contact information (such as name and email address) and demographic information (such as zip code).

We will use this information to better understand our market and customer needs, and to continue to enhance our applications.

We may use a third-party service provider to conduct these surveys; that company will be prohibited from using your personal information for any other purpose. We will not share the personal information you provide through a survey with other third parties unless we give you prior notice and the choice to opt-out.

Chatbots

Everbridge has integrated a chatbot into its website which aims to help users ask general questions and request information about our products and services. Your interactions with the chatbot are voluntary. You alone decide whether or not to interact with the chatbot, and what information you disclose to us about yourself when you choose to interact with the chatbot. YOUR CONVERSATIONS WITH OUR CHATBOT MAY BE RECORDED BY OR ON BEHALF OF EVERBRIDGE. Everbridge will use the information you disclose to us via the chatbot, as well as any associated metadata, (i) to respond to your requests and queries, (ii) to analyze, evaluate and improve our products and services, and (iii) for purposes marketing and advertising purposes for our products and services. We may disclose this information (including recording your conversation with the chatbot) as described in the section of this Privacy Notice titled "Third Parties with whom we may share your information," including to the service provider that provides the feature of chatbot. We will retain information collected through the chatbot and associated metadata for as long as reasonably necessary for the purposes for which it was collected, unless the law requires us to delete it earlier or retain it for longer. We will also retain this information as necessary to comply with our legal obligations, resolve disputes, pursue legitimate business interests, conduct audits, and protect or enforce our rights.

Last Update 09-2023

Testimonials

We display personal testimonials of satisfied customers on our site in addition to other endorsements. With your consent we may post your testimonial on a Website along with your name. If you wish to update or delete your testimonial, you can contact us at marketing@everbridge.com.

Information collected through our mobile applications

Everbridge offers a number of mobile applications. Please note that when you download and use an Everbridge mobile app, you do so voluntarily. Our mobile apps may collect the following types of information:

• Usage details. Certain details of your access to and use of the mobile app, including traffic data, logs and other communication data, and the resources that you access and use on or through the mobile app. We use mobile analytics software to allow us to better understand the functionality of our mobile app on your phone. This software may record information such as: how often you use the application, the events that occur within the application, aggregated usage, performance data, and where the



application was downloaded from. We do not link the information we store within the analytics software to any personal information you submit within the mobile app.

- Device information. We may collect information about your mobile device and Internet connection, including the device's unique device identifier, IP address, operating system, browser type, mobile network information and the device's telephone number.
- Digital media. Only after you have downloaded a mobile app and only after you have affirmatively
 consented, a mobile app may access metadata as well as content that you choose to upload from your
 device. This content may include photographs that you upload, contact information provided when you
 ask the mobile app to access your address book to send invites, or the number of residents in your
 neighbourhood using the mobile app (but not their identity or contact information).
- Location information. We may ask you for your location when you use our mobile app, or when you opt-in to Everbridge services in connection with sending or receiving messages from our customers. You will have the option to include your location which will only be used to assist our customers with whom you are affiliated via that location (for example, a local fire department) to provide better communication in the event of an emergency or other incident. You may opt-out of location based services at any time by editing the setting at the device level.

We use this information to monitor, analyse and improve our mobile apps.

Everbridge mobile application and contact tracing solutions

Our customers will use the Everbridge mobile application along with our contract tracing solutions to communicate with users about whether they may have been exposed to COVID-19.

These solutions incorporate Everbridge's proprietary Bluetooth Low Energy (BLE) framework to collect and transmit proximity keys. These keys are encrypted and do not contain any of your personal information. They will remain on your device unless you choose to use the app to report that you may have been exposed to COVID-19 or that you have contracted the virus. If you do not initiate any report, then the proximity keys will expire and delete themselves after 14 days. If you do send a report, then our customer will ask you to provide certain information, which is described below, and the proximity keys will be sent to Everbridge servers that store other similar keys.

When you open the app on your device, it will request your permission to activate BLE, location services and push notification capabilities. You do not have to grant permission for BLE and other capabilities, and you can disable all these permissions at the device level at any time. If you do this, however, then key features of the app and contact tracing solutions will be disabled. Please note that our customers may require you to use the app in ways that keep you from disabling these capabilities. For questions on mandatory permissions, check with your employer or other organization that has asked you to download the Everbridge app to understand how they use contact tracing solutions.

If you do grant permission, then the app will contact other devices from within your organization. (The app and contact tracing solutions are deployed intra-organization only.) The devices will exchange proximity keys with each other if you come within 6 feet of the other devices for a duration of 15 minutes or longer. Our customers then determine what happens next: you may be asked to self-report a COVID-19 encounter and provide personal information (described



below). Everbridge will retain this information (including geo-location data) provided by our customers for as long as is needed to provide services to our customers and in accordance with the customer's services agreement.

How does Everbridge use information we collect?

- Customer data. We use customer data only as necessary to deliver the Everbridge services that a customer has agreed to use, which include, but are not limited to, the provision of our notification services, customer support, and notification of new features and services. We may also use customer data to contact you regarding administrative notices, to resolve disputes, troubleshoot problems and enforce the customer services agreement. Everbridge will retain personal information (including geolocation data) provided by our customers for as long as is needed to provide services to our customers and in accordance with the customer's services agreement. In addition to this privacy notice, usage of customer data is subject to and covered by the applicable customer services agreement.
- What personal information is collected while using the Everbridge mobile solutions for contact tracing? Customers can configure contact tracing solutions to address two types of events. The first event happens when you "self-report" about whether you may have been exposed to COVID-19. Customers may collect the following information from a self-report: time/date, your name, contact delivery path information, your COVID-19 status via a form you complete and return, and your location at the time you submit your report. The second event, an "exposure" event, happens when a self-reporter comes within BLE proximity to a non-infected end-user. Proximity keys will be exchanged between devices, and our customers can collect the following information: time/date, your name and contact delivery path information. Everbridge encrypts the information exchanged during these events. We do not access or use the information in any way, but we do store it for our customers on secure servers. Our customers may access this information, so you should check with your employer or other organization to learn about the events they monitor, the personal information they collect and how they will use that information. Everbridge will retain this information (including geo-location data) provided by our customers for as long as is needed to provide services to our customers and in accordance with the customer's services agreement.
- Nixle® anonymous tipping. The Nixle Anonymous Tipping service will allow you to anonymously report information about a crime or suspicious activity. In connection with an SMS tip submission, Everbridge will store your number to allow for two-way communication. If you are affiliated with a Nixle customer, a name will be associated with that number. However, your name and phone number will not be displayed to enforcement agencies or other third parties except where required by law. In addition, Everbridge uses industry standard encryption and other safeguards to provide security and anonymity of the information being submitted. Although such encryption and safeguards are utilized, due to the nature of Internet and mobile SMS delivery networks, we cannot and do not guarantee 100% security, or timely delivery or receipt of the information you submit. Neither Everbridge nor any third party makes any representation as to if, how, or when any information you submit may be acted upon by law enforcement agencies or public safety officials. In addition, Everbridge cannot guarantee how often any such agency or official will review and monitor submitted tips. Under no circumstances should you rely on the anonymous tip service to report issues of an emergency nature or for conditions requiring an immediate



response. If your issue is an emergency, please dial your local emergency responder. Nixle services are only available in the United States.

Disclosure of your information for third-party advertising. We do not share your personal
information with unaffiliated or non-agent third parties for promotional purposes, except for customers
sending business or promotional notifications to which you have specifically consented, including
through opt-in.

In general, we will use any of the personal information we collect from you only for the purposes described in this privacy notice or for purposes that we explain to you at the time we ask to collect such information. However, we may also use your personal information for other purposes that are not incompatible with the purposes we have disclosed to you (such as statistical purposes on an anonymized basis) if and where this is permitted by applicable data protection laws.

Third-parties with whom we may share your information

It may be necessary to share our customer data with third parties in order for Everbridge to provide the services requested by our customers. For example, we will need to transmit an individual's cell-phone number to a telecommunications provider in order to deliver a customer-initiated notification designated for that individual and others. Under such circumstances we will only transmit the information needed to fulfill the obligations described in our customer's service contract. These third parties are also bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them. Transfers to these third parties are covered by the provisions in this privacy notice regarding notice and choice, as well as applicable contractual agreements.

We may disclose personal information about you as described in this privacy notice, including:

- To the extent required to enable you to receive notifications from any group, institution or entity of which you are a member, such as your employer, local or state government agency with jurisdiction over the area where you reside, or educational institution at which you are a student.
- To our third party service providers on a need to know basis to assist us e.g., operating our website, conducting our business, or providing services to you.
- To our subsidiaries and affiliates to provide support to you in connection with our websites or Everbridge services.
- To fulfil the purpose for which you provide it. For example, if you give us an e-mail address to use the "e-mail a friend" feature of our website, we will transmit the contents of that e-mail and your e-mail address



to the recipients. Or if you opt-in to text-based notifications, we will use your mobile number to send those notifications to you.

- In response to lawful requests by public authorities, including to meet national security or law enforcement requirements.
- To enforce or apply our Acceptable Use Policy or our customer services agreement (as applicable) and other agreements.
- If we believe in good faith that disclosure is necessary or appropriate to protect the rights, property, or safety of Everbridge, our customers or others, or to investigate fraud. However, all such disclosure shall comply with any applicable data protection law.
- In the context of a sale, assignment or other transfer of all or part of the business.
- To any other person with your consent.

We do not sell, trade, or rent customer data or a user's personal information to others.

Legal basis for processing your personal information

(EEA/UK/Brazil individuals only)

If you are a visitor from the European Economic Area (EEA) or the UK, our legal basis for processing your personal information will depend on the personal information concerned and the specific context in which we collect it. However, we will normally collect personal information from you only where we have your consent to do so, where we need the personal information to perform a contract with you, or where the processing is in our legitimate interests and not overridden by your data protection interests or fundamental rights and freedoms. In some cases, we may also have a legal obligation to process personal information about you to protect your vital interests or those of another person. If we collect and use your personal information in reliance on our legitimate interests (or those of any third party), this interest will normally be to operate our website and communicate with you as necessary to provide our products and services to you and for our legitimate commercial interest. These legitimate interests include, for example, responding to your queries, improving our platform, undertaking marketing, or detecting or preventing illegal activities. We may have other legitimate interests and if appropriate we will make clear to you at the relevant time what those legitimate interests are.

If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact us using the contact details provided under the "Contacting Us" heading below.



Cookies

We use cookies and similar tracking technology (collectively, "Cookies") to collect and use personal information about you. For further information about the types of Cookies we use, why we use Cookies, and how you can control Cookies, please see our Cookie Notice.

Data transfers, the EU-US Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework

Your personal information may be transferred to, and processed in, countries other than the country in which you are resident. These countries may have data protection laws that are different from the laws of your country (and, in some cases, may not be as protective).

We have taken appropriate safeguards to require that your personal information will remain protected in accordance with this privacy notice.

Everbridge complies with the EU-U.S. Privacy Shield Framework and Swiss-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Everbridge has certified to the U.S. Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit https://www.privacyshield.gov/.

The following U.S. subsidiaries of Everbridge also adhere to the Privacy Shield Principles:

MissionMode Solutions, Inc.

NC4, LLC

SnapComms, Inc.

xMatters, Inc.

Regarding the collection, use and retention of personal information transferred from the European Union (EU), European Economic Area (EEA), United Kingdom (UK) and Switzerland to the United States, respectively, Everbridge ensures appropriate safeguards recognized by the European Union and the United Kingdom. As applicable, Everbridge enters into standard contractual clauses that comply with Regulation (EU) 2016/679 (the "GDPR") or standard



contractual clauses that comply with the United Kingdom General Data Protection Regulation (the "UK GDPR") and the Data Protection Act 2018 ("DPA 2018").

Resolution of disputes and complaint mechanism

In compliance with the Privacy Shield Principles, Everbridge commits to resolving complaints about our collection or use of your personal information. EU and Swiss individuals with inquiries or complaints regarding our Privacy Shield policy should first contact Everbridge at: privacy@everbridge.com or by writing to us at:

Everbridge, Inc.
25 Corporate Drive
Suite 400
Burlington, MA 01803
Attn: Privacy Officer

Everbridge has further committed to refer unresolved Privacy Shield complaints to the American Arbitration Association, an alternative dispute resolution provider located in the United States. If you do not receive timely acknowledgment of your complaint from us, or if we have not addressed your complaint to your satisfaction, please visit https://go.adr.org/privacyshield.html. for more information or to file a complaint. The services of the American Arbitration Association are provided at no cost to you.

Enforcement

Everbridge privacy practices are subject to the jurisdiction of the United States Federal Trade Commission (FTC), and as such Everbridge is subject to the investigatory and enforcement powers of the FTC and other applicable authorities in the jurisdictions where we provide services.

Onward transfer

If Everbridge is going to transfer personal data to a third party that is acting as an agent, it will enter into a written agreement with such third party requiring that the third party provide at least the same level of privacy protection as is required by the Privacy Shield Principles. In the context of such onward transfer to third parties of data of EU or Swiss individuals received pursuant to Privacy Shield, Everbridge is potentially liable if we process such personal information in a manner inconsistent with the Privacy Shield Principles.

Data security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration and disclosure. The security of your personal information and our customers'



information is extremely important to us. When you enter sensitive information and/or geo-location data, we encrypt the transmission of that information using up-to-date security technology (e.g., TLS).

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the website.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the website. If you have any questions about security on our website, you may contact us at privacy@everbridge.com.

Data retention

We retain personal information we collect from you where we have an ongoing legitimate business need to do so (for example, to provide you with a service you have requested or to comply with applicable legal, tax, accounting or reporting requirements).

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymise it or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

We may also retain your personal data for a longer period in the event of a complaint or if we reasonably believe there is a prospect of litigation in respect to our relationship with you.

Choices about how we use and disclose your information

We strive to provide you with choices regarding your personal information. We have created mechanisms to provide you with the following control over your information:

- Customer Data. If you are accessing Everbridge services as an employee, resident or other designee of
 one of our customers, and you wish to make any changes to your contact information, you will need to
 do so through that customer. If you would no longer like to receive communications from the customer,
 please contact the customer that you interact with directly. If the customer requests Everbridge to
 remove the data, we will respond to their request promptly, within a reasonable period of time.
- Promotional Offers from Us. If you do not wish to receive information about our products or services, you can opt-out by going to https://go.everbridge.com/email-preference-center.html and adjusting your user preferences or by clicking on the "unsubscribe" or "opt-out" link in the promotional e-mails we send you. You may also e-mail your request to marketing@everbridge.com. If we have sent you a promotional e-mail, you may send us a return e-mail asking to be omitted from future e-mail distributions.
- Push Notifications. We may occasionally send you push notifications through our mobile apps to send you updates and other service related notifications that may be of importance to you. You may opt-out



from receiving these types of communications, at any time, by contacting our support team at privacy-unsubscribe@everbridge.com.

Rights of individuals in the EEA, UK, and Brazil

If you are a resident of the EEA, UK, or Brazil you also have the right to:

- This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.
- Request correction of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
- Request erasure of your personal data. This enables you to ask us to delete or remove personal data
 where there is no good reason for us continuing to process it. You also have the right to ask us to delete
 or remove your personal data where you have successfully exercised your right to object to processing
 (see below), where we may have processed your information unlawfully or where we are required to
 erase your personal data to comply with local law.
- Object to processing of your personal data where we are relying on a legitimate interest (or those of a
 third party) and there is something about your particular situation which makes you want to object to
 processing on this ground as you feel it impacts on your fundamental rights and freedoms.
 - Request restriction of processing of your personal data. This enables you to ask us to suspend the processing of your personal data in the following scenarios:
 - If you want us to establish the data's accuracy.
 - o Where our use of the data is unlawful, but you do not want us to erase it.
 - Where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims.
 - You have objected to our use of your data, but we need to verify whether we have overriding legitimate grounds to use it.
- Request the transfer of your personal data to you or to a third party. We will provide you, or a third party
 you have chosen, your personal data in a structured, commonly used, machine-readable format. Note
 that this right only applies to automated information which you initially provided consent for us to use or
 where we used the information to perform a contract with you.
- Withdraw consent at any time where we are relying on consent to process your personal data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent.
 - o Confirm whether we process your personal information.
 - Request information about third parties with whom your personal information has been shared.
 - Where the processing of your personal information is on the basis of your consent, you may (i)
 request information regarding your decision to refuse such consent and the consequences of



such refusal; and (ii) in certain circumstances, request that we delete your personal information after withdrawing your consent.

If you wish to exercise any of the rights set out above, you can do so at any time by contacting us using the contact details provided under the "Contacting Us" heading below.

You will not have to pay a fee to access your personal data or to exercise any of the other rights described above, however, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we could refuse to comply with your request in these circumstances.

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws. Also, for general users on our website, you can fill out a new form to access, update or request deletion of your information, or email us at marketing@everbridge.com.

Your California privacy rights

Everbridge is just a service provider under California state law because we don't sell personal information to anyone (although we may process it on behalf of our customers). However, in accordance with California Civil Code Section § 1798.83, if you are a California resident, then you may contact us about specific pieces of personal information. To make such a request, please send an e-mail to privacy@everbridge.com or write us at: Everbridge, Inc., 25 Corporate Drive, Burlington, MA 01803, Attn: General Counsel.

Your Nevada privacy rights

Everbridge is not an "operator" under Nevada state law because we don't sell or license personal information to anyone. However, in accordance with Nevada Senate Bill 220, if you are a Nevada consumer then you may specifically opt-out from the sale of any of their personal information in the future. To make such a request, please send an e-mail to privacy@everbridge.com or write us at: Everbridge, Inc., 25 Corporate Drive, Burlington, MA 01803, Attn: General Counsel.



For New York City messaging

- Text HELP to 692692 for help or contact customer service at <u>securedesk@nixle.com</u>, or dial 1 (888) 366-3969.
- To opt-out of the program, reply STOP to 692692.
- Message and Data Rates May Apply. Check your wireless provider plan for details. You are responsible for these charges to your wireless provider.
- Carriers are not liable for delayed or undelivered messages.
- Message frequency depends on account settings.

Future business transactions

Changes to privacy notice As we continue to develop our business, we might undergo a change of ownership such as a merger and/or a sale of all or substantially all our stock or assets. In such transactions, user information, including customer data, generally is one of the transferred business assets. By submitting information on the website, through data import, or any other means, you acknowledge that such data may be transferred to such parties in these circumstances. However, any party purchasing our assets will be subject to an obligation to maintain the integrity of your information. You will be notified via email and/or a prominent notice on our website of any change in ownership or uses of user information, as well as any choices you may have regarding your information.

We may update this privacy notice to reflect changes to our information practices. We encourage you to periodically review this page for the latest information on our privacy practices.



Contacting us

If you have any questions about this privacy notice, please contact us at the following address:

Everbridge, Inc.

25 Corporate Drive, Suite 400

Burlington, MA 01803

Email: privacy@everbridge.com

Phone: +1-781-373-9800

If you would like to unsubscribe from alerts or other communications, please send an email to: <u>privacy-unsubscribe@everbridge.com</u>.

If you would like to exercise certain rights available to individuals in the EEA/UK/Brazil, you may submit a data subject access request to: dsar.request@everbridge.com.

The data controller of your personal information is Everbridge, Inc.

Effective date

This privacy notice is effective as of November 1, 2022.

Last Updated on September 25, 2023

Previous Version:

Everbridge Privacy Policy September 2023