

Data Privacy Frameworks

Everbridge, Inc. (“Everbridge,” or “we”) participates in the EU-U.S. Data Privacy Framework, the UK Extension to the EU-U.S. Data Privacy Framework, and the Swiss-U.S. Data Privacy Framework (collectively, the “Data Privacy Frameworks”). We have certified to the U.S. Department of Commerce that we adhere to the Data Privacy Framework Principles with regard to the processing of personal data we receive from the European Union, the United Kingdom, and Switzerland in reliance on the Data Privacy Frameworks. To learn more about the Data Privacy Framework Principles, and to view our registration, please visit <https://www.dataprivacyframework.gov/>.

Everbridge is committed to resolving complaints and concerns about our processing of personal data under the Data Privacy Frameworks where they are applicable. If you have any questions or concerns regarding our handling of your personal data received in reliance on the Data Protection Framework, please reach out to us by email at privacy@everbridge.com, by phone at 1-781-373-9800, or by mail at the following address:

Everbridge, Inc.
Attn: Privacy Officer
25 Corporate Drive, Suite 400
Burlington, MA 01803

You can also file a data subject request at <https://www.everbridge.com/about/legal/everbridge-individual-rights-request-form-and-access-procedures/> or via email to dsar.request@everbridge.com. If we have not addressed your concern or complaint regarding our handling of your personal data under the Data Privacy Framework to your satisfaction, you may contact the American Arbitration Association - International Centre for Dispute Resolution (“AAA-ICDR”), an alternative dispute resolution provider based in the United States, at https://go.adr.org/dpf_irm.html. The services of the AAA-ICDR are provided at no cost to you. If your concern or complaint is not resolved by Everbridge or by the AAA-ICDR to your satisfaction, you may pursue binding arbitration by following the terms set forth in Annex I of the applicable DPF Principles.

To learn more about this process, please visit <https://www.dataprivacyframework.gov/>.

Everbridge is subject to the enforcement and investigatory authority of the United States Federal Trade Commission. We may be required to disclose personal data that we handle under the Data Protection Frameworks in response to lawful requests by governmental or regulatory authorities, including to meet national security or law enforcement requirements.

Everbridge may transfer personal data we receive under the Data Protection Framework to third parties that perform services on our behalf. We remain responsible and liable under the Data Protection Framework Principles if the third party processes personal data in a manner inconsistent with the DPF Principles, unless we prove that Everbridge is not responsible for the event giving rise to the damage.

The following U.S. subsidiaries of Everbridge also comply with the Data Protection Frameworks and therefore the above representations, commitments, and obligations also apply to these companies:

- Alarmpoint, Inc.
- CNL Software, Inc.
- Everbridge Securities Corporation
- Microtech USA LLC
- NC4 Public Sector, LLC
- NC4, LLC
- Previstar, Inc.
- Red Sky Technologies, Inc.
- SnapComms, Inc.
- The Anvil Group LLC

- xMatters, Inc.
- xMatters Holdings, Inc.