



**Everbridge Sub-processors**  
**(Revision: November 05, 2025)**

Pursuant to its agreements, Everbridge, Inc. (together with its subsidiaries and affiliates, “Everbridge”) uses sub-processors to deliver its products and services. Below is the current sub-processor list. Note not all sub-processors provide services to all customers. For any questions, please email [privacy@everbridge.com](mailto:privacy@everbridge.com).

As part of its provision of services, Everbridge’s Critical Event Management Platform will send alerts and messages at each customer’s direction to identified recipients using standard protocols (such as email, SMS) or customer-controlled communications channels (such as Slack, Teams, social media), wherever recipients are in the world. This means that the messages will transit and be routed through telecommunications providers globally to reach the devices of designated end recipients.

Everbridge cannot predict where a particular recipient will travel or how messages will be routed over networks, so it cannot predict what telecommunications providers might process messages to recipients. Potential telecommunications providers appear below under “Available Communication Delivery Channels.”

Everbridge 360™ Critical Event Management platform includes the following products: Mass Notification, Safety Connection, Visual Command Center (VCC), Crisis Management, IT Alerting, Travel Protector, Everbridge Nixle, and Physical Security.

**Everbridge 360™ Critical Event Management Platform**

| System                                   | Sub-processor             | LEI / US EIN         | US Processing Region | EU Processing Region | Purpose of Processing                                                                        | Privacy Policy                      | Sub-processor LEI Address/ US Corporate HQ Address                                      |
|------------------------------------------|---------------------------|----------------------|----------------------|----------------------|----------------------------------------------------------------------------------------------|-------------------------------------|-----------------------------------------------------------------------------------------|
| Critical Event Management Platform (CEM) | AMAZON WEB SERVICES, INC. | 2549000I2PRQGGIGCA75 | US <sup>1</sup>      | DE                   | Cloud hosting and data storage services ensuring redundancy, high availability, and security | <a href="#">Amazon Web Services</a> | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA      |
|                                          | Aptedge.io Inc            | 83-2804375           | US                   | US                   | Customer service and knowledge base articles                                                 | <a href="#">AptEdge</a>             | 19 S. B Street, Suite 8, San Mateo, CA 94401, USA                                       |
|                                          | ARIGLAD, INC.             | 92-1694631           | CA                   | CA                   | Customer service knowledge base articles                                                     | <a href="#">Ariglad</a>             | 8 The Green Dover, DE 19901                                                             |
|                                          | Cloudflare, Inc.          | 5493007DY18BGNLDWU14 | US                   | DE, DK               | Content delivery network (CDN) providing security, performance optimization,                 | <a href="#">Cloudflare</a>          | C/O REGISTERED AGENT SOLUTIONS, INC., 838 Walker Road, Suite 21-2, Dover, DE 19904, USA |

| System                  | Sub-processor             | LEI / US EIN         | US Processing Region       | EU Processing Region       | Purpose of Processing                                               | Privacy Policy                      | Sub-processor LEI Address/ US Corporate HQ Address                                                     |
|-------------------------|---------------------------|----------------------|----------------------------|----------------------------|---------------------------------------------------------------------|-------------------------------------|--------------------------------------------------------------------------------------------------------|
|                         |                           |                      |                            |                            | and DDoS protection for the Everbridge platform                     |                                     |                                                                                                        |
|                         | EVERBRIDGE, INC.          | 549300WCY0UMR64ATW81 | UK, US, EU, IN, NZ, CA, NO | UK, US, EU, IN, NZ, CA, NO | Technical support and development                                   | <a href="#">Everbridge</a>          | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE19808, USA                      |
|                         | MICROSOFT CORPORATION     | INR2EJN1ERAN0W5ZP974 | US                         | IE, DE                     | Geocoding for addresses to geolocations, text to speech translation | <a href="#">Microsoft</a>           | 300 Deschutes Way SW STE 208 MC-CSC1, Tumwater, 98501, USA                                             |
|                         | Pendo.io, Inc.            | 9845001BC9951AAEE969 | US                         | US                         | Product analytics and user experience optimization                  | <a href="#">Pendo</a>               | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                         | PMG.NET, INC.             | 58-2307619           | US                         | N/A                        | Workflow Management and process automation                          | <a href="#">PMG</a>                 | 1151 Hammond Dr. NE, Suite 240, Atlanta, GA 30346, USA                                                 |
|                         | PUBNUB, INC.              | 254900ZFCAB3JCZ1KG93 | US                         | US                         | Message Exchange (including email to admin users)                   | <a href="#">Pubnub</a>              | C/O INCORPORATING SERVICES, LTD., 3500 S Dupont Hwy, Dover, DE 19901, USA                              |
|                         | SALESFORCE, INC.          | RCGZFPDMRW58VJ54VR07 | US                         | US                         | Customer relationship management platform                           | <a href="#">Salesforce</a>          | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                         | Snowflake Inc.            | 254900CJNSY1K7T53Z16 | US                         | US                         | Data analytics platform                                             | <a href="#">Snowflake</a>           | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                         | TOTANGO, INC.             | 99-0371109           | US                         | US                         | Application usage statistics for customer success management        | <a href="#">Totango</a>             | 1 Twin Dolphin Drive, Redwood City, CA 94065, USA                                                      |
|                         | ZENDESK, INC.             | 549300SLI6BN94BKKO36 | US                         | US                         | Customer support ticketing system used to manage client requests    | <a href="#">Zendesk</a>             | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
| <b>Travel Protector</b> | AMAZON WEB SERVICES, INC. | 2549000I2PRQGGIGCA75 | US, UK                     | DE, UK                     | Cloud hosting and data storage services ensuring                    | <a href="#">Amazon Web Services</a> | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |



| System                                                     | Sub-processor                        | LEI / US EIN         | US Processing Region | EU Processing Region | Purpose of Processing                                                                                              | Privacy Policy                                                     | Sub-processor LEI Address/ US Corporate HQ Address                                 |
|------------------------------------------------------------|--------------------------------------|----------------------|----------------------|----------------------|--------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|------------------------------------------------------------------------------------|
| (part of Everbridge 360™)                                  |                                      |                      |                      |                      | redundancy, high availability, and security                                                                        |                                                                    |                                                                                    |
| Travel Assist                                              | See Everbridge Assist Sub-processors |                      | --                   | --                   | Travel Assist Uses the Everbridge Assist Sub-processors                                                            | --                                                                 | --                                                                                 |
| CEM Available Communication Delivery Channels <sup>2</sup> | AGORA LAB, INC.                      | 46-4707999           | US                   | N/A                  | Video communication used for secure collaboration during critical events                                           | <a href="#">Agora Lab</a>                                          | 2804 Mission College Blvd. Santa Clara, CA 95054, USA                              |
|                                                            | AMERICAN MESSAGING SERVICES, LLC     | 22-3724253           | US                   | US                   | Pager services for communication delivery                                                                          | <a href="#">American Messaging</a>                                 | 1720 Lakepointe Drive, Suite 100 Lewisville, TX 75057, USA                         |
|                                                            | Apple Inc                            | HWUPKR0MPOU8FGXBT394 | US                   | US                   | Push notification services through Apple Push Notification Service (APNs) for delivering critical real-time alerts | <a href="#">Apple</a>                                              | C/O C T Corporation System, 330 N. Brand Blvd, Suite 700, Glendale, 91203, USA     |
|                                                            | Bird B.V.                            | 724500CB9LGAEG7FGW61 | N/A                  | DE                   | Email processing service for communication delivery, under the DBA SparkPost                                       | <a href="#">SparkPost</a>                                          | Keizersgracht 268, Amsterdam, 1016 EV, Netherlands.                                |
|                                                            | Consensus Cloud Solutions, Inc.      | 87-1139414           | US                   | EU                   | Backup fax services for communications delivery                                                                    | <a href="#">Consensus</a>                                          | 700 S Flower St, Los Angeles, CA 90017, USA                                        |
|                                                            | Database Systems Corp                | 86-0506766           | US                   | US                   | TTY/TTD services for communication delivery                                                                        | <a href="#">Database Systems Corp</a>                              | 2550 W. Union Hills Dr. Suite 350 Phoenix, AZ 85027, USA                           |
|                                                            | GOOGLE LLC                           | 7ZW8QJWVPR4P1J1KQY45 | US                   | IE, US               | Cross-platform app push notification services for Android, iOS and web applications                                | <a href="#">Google</a><br><a href="#">Firebase Cloud Messaging</a> | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA |
|                                                            | INFOBIP LIMITED                      | 549300E7OCR4VG0TY333 | US, CA               | EU                   | SMS & Voice services for communications delivery                                                                   | <a href="#">Infobip</a>                                            | Fifth Floor, 35-38, New Bridge Street, London, EC4V 6BW, UK                        |
|                                                            | Interfax Europe Limited              | 2549000JZMO6L58XI575 | US                   | US                   | Fax services for communication delivery                                                                            | <a href="#">Interfax</a>                                           | Victoria House 4th Floor, 1-3 College Hill, London, EC4R 2RA, UK                   |

| System                                                 | Sub-processor                      | LEI / US EIN         | US Processing Region | EU Processing Region | Purpose of Processing                                  | Privacy Policy                      | Sub-processor LEI Address/ US Corporate HQ Address                                                     |
|--------------------------------------------------------|------------------------------------|----------------------|----------------------|----------------------|--------------------------------------------------------|-------------------------------------|--------------------------------------------------------------------------------------------------------|
|                                                        | Interpage Network Services, Inc.   | 13-3953805           | US                   | US                   | Pager services for communication delivery              | <a href="#">Interpage</a>           | Mail stop C707 Bldg #2 Box 4022, Hartford, CT 06147, USA                                               |
|                                                        | LINK MOBILITY GROUP HOLDING ASA    | 2549006RH08XJGKC2Y14 | NO                   | NO                   | SMS services for communication delivery                | <a href="#">LINK Mobility</a>       | Gullhaug Torg 5, Oslo, 0484, Norway                                                                    |
|                                                        | Lumen Technologies, Inc.           | 8M3THTGWLTZYVE6BBY25 | US                   | N/A                  | Voice services for communication delivery              | <a href="#">Lumen Technologies</a>  | C/O C T CORPORATION SYSTEM, 3867 Plaza Tower Dr., Baton Rouge, 70816, US                               |
|                                                        | Sinch AB (publ)                    | 549300UXY7QM6IDCGI12 | SE                   | SE                   | SMS & Voice services for communication delivery        | <a href="#">Sinch</a>               | Lindhagensgatan 112, Stockholm, 112 51, Sweden                                                         |
|                                                        | Spok Holdings, Inc.                | 549300HXXANIVN2ICC89 | US                   | US                   | Pager services for communication delivery              | <a href="#">Spok</a>                | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                                                        | Syniverse Holdings, LLC            | 549300CYZBHMZC8VLL59 | US                   | US                   | SMS services for communication delivery                | <a href="#">Syniverse</a>           | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, WILMINGTON, DE 19801, USA |
|                                                        | TATA COMMUNICATIONS (AMERICA) INC. | 3358004PBWAYF65RLI81 | US                   | DE                   | Voice and SMS services for communication delivery      | <a href="#">Tata Communications</a> | VSB, Mahatma Gandhi Road, Fort, Mumbai, 400001, India                                                  |
|                                                        | Twilio Inc.                        | 5493004W8TRGD63APX93 | US                   | DE                   | Voice services for communication delivery              | <a href="#">Twilio</a>              | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                                                        | Vonage Holdings Corp.              | 529900W7N0N4WLN1JY21 | US                   | N/A                  | Video services for Everbridge 360                      | <a href="#">Vonage</a>              | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
| CEM Advanced Reporting (including Resilience Insights) | Looker Data Sciences, Inc.         | 45-4221853           | US                   | US                   | Reporting and dashboarding, subsidiary of Google Cloud | <a href="#">Google</a>              | 1600 Amphitheatre Pkwy Mountain View, CA 94043, USA                                                    |



| System | Sub-processor                                                                                                                                                                                                                                                                                                                                                                                                                                                       | LEI / US EIN | US Processing Region | EU Processing Region | Purpose of Processing | Privacy Policy | Sub-processor LEI Address/ US Corporate HQ Address |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|----------------------|----------------------|-----------------------|----------------|----------------------------------------------------|
|        | <div><div><sup>1</sup> For customers whose data is processed in the US instance, optional hosting is available in Canada, Germany, and the UK. Processing still occurs wherever the service is active for the customer.</div><div><sup>2</sup> For customers who have personnel present in China and send notifications to them, please inquire with us for further information regarding local telecommunications support for end users located there.</div></div> |              |                      |                      |                       |                |                                                    |



## Everbridge Travel Risk Management and Everbridge Travel Assist Products (Including Anvil)

| System                                                          | Sub-processor             | LEI / US EIN / UK Companies House No. | Processing Region | Purpose of Processing                                                                        | Privacy Policy                      | Sub-processor LEI Address / US Corporate HQ Address / UK Corporate HQ Address                           |
|-----------------------------------------------------------------|---------------------------|---------------------------------------|-------------------|----------------------------------------------------------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------------------------|
| <b>Everbridge Travel Risk Management (Including Riskmatics)</b> | AMAZON WEB SERVICES, INC. | 2549000I2PRQGGIGCA75                  | UK                | Cloud hosting and data storage services ensuring redundancy, high availability, and security | <a href="#">Amazon Web Services</a> | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                      |
|                                                                 | Aptedge.io Inc            | 83-2804375                            | US                | Customer service and knowledge base articles                                                 | <a href="#">AptEdge</a>             | 19 S. B Street, Suite 8, San Mateo, CA 94401, USA                                                       |
|                                                                 | ARIGLAD, INC.             | 92-1694631                            | CA                | Customer service knowledge base articles                                                     | <a href="#">Ariglad</a>             | 8 The Green Dover, DE 19901                                                                             |
|                                                                 | Bandwidth Inc.            | 549300QC70JB7MUGXM66                  | US                | VoIP Emergency Routing Service                                                               | <a href="#">Bandwidth</a>           | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                      |
|                                                                 | SALESFORCE, INC.          | RCGZFPMRW58VJ54VR07                   | US                | Customer relationship management platform                                                    | <a href="#">Salesforce</a>          | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA  |
|                                                                 | World Text                | 07916630                              | UK                | Bulk SMS for one- and two-way communication from the Riskmatics platform                     | <a href="#">World Text</a>          | PO Box 297, Chester Le Street DH3 9GD, UK                                                               |
|                                                                 | Xtreme Push               | 04254916                              | IE                | Bulk SMS for one- and two-way communication from the Riskmatics platform                     | <a href="#">Xtreme Push</a>         | Emailcenter UK Ltd, Co-Space Milton Keynes, Elder House, 590-598 Elder Gate, Milton Keynes, MK9 1LR, UK |
|                                                                 | ZENDESK, INC.             | 549300SLI6BN94BKKO36                  | US                | Customer support ticketing system used to manage client inquiries                            | <a href="#">Zendesk</a>             | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA  |



## Everbridge Assist (Including Anvil Assist)

| System                                            | Sub-processor                    | LEI / UK House Company No. | Processing Region                              | Purpose of Processing                                                                         | Privacy Policy             | Sub-processor LEI Address / UK Corporate HQ Address                                                    |
|---------------------------------------------------|----------------------------------|----------------------------|------------------------------------------------|-----------------------------------------------------------------------------------------------|----------------------------|--------------------------------------------------------------------------------------------------------|
| <b>Everbridge Assist (Including Anvil Assist)</b> | EVERBRIDGE, INC.                 | 549300WCY0UMR64ATW81       | US, UK                                         | Technical support and development                                                             | <a href="#">Everbridge</a> | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                                                   | Immigration Offices              | N/A                        | Global (customer operation location dependent) | Assistance with visa applications                                                             | Available from the vendor  | --                                                                                                     |
|                                                   | Laundry Providers                | N/A                        | Global (customer operation location dependent) | Provision of laundry services                                                                 | Available from the vendor  | --                                                                                                     |
|                                                   | Medical Facilities               | N/A                        | Medical facilities globally                    | Payments to medical facilities                                                                | Available from the vendor  | --                                                                                                     |
|                                                   | Nordic Insurance Software        | 3998084                    | EU                                             | Case Management System: Replaced by Salesforce Health Cloud - July 2025                       | <a href="#">Nordic</a>     | Aarhusgade 88 6th. Floor 2100 Copenhagen, DK                                                           |
|                                                   | SALESFORCE, INC.                 | RCGZFPDMRW58VJ54VR07       | US                                             | Customer relationship management platform and Health Cloud case management                    | <a href="#">Salesforce</a> | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                                                   | Security Providers               | N/A                        | Security providers globally                    | Secure Journey Management during travel and live-in security, plus crisis management response | Available from the vendor  | --                                                                                                     |
|                                                   | Third Party Administrators (TPA) | N/A                        | UK                                             | TPAs inform Everbridge which clinics are available and negotiates agreements with clinics     | Available from the vendor  | --                                                                                                     |
|                                                   | Transport Providers              | N/A                        | Global (customer operation location dependent) | Arranging door to door transfers for customer employees and their families                    | Available from the vendor  | --                                                                                                     |
|                                                   | Viinitie Oy                      | 7437001S9W2LH9IJTO25       | EU                                             | Parsing system to extract information needed for invoices                                     | <a href="#">Staria</a>     | Mikonkatu 7 00100, c/o Staria Oy, FI-00100, Helsinki, FI                                               |





## Everbridge xMatters

| System                                        | Sub-processor             | LEI / US EIN         | Processing Region              | Purpose of Processing                                                                        | Privacy Policy                        | Sub-processor LEI Address / US Corporate HQ Address                                                    |
|-----------------------------------------------|---------------------------|----------------------|--------------------------------|----------------------------------------------------------------------------------------------|---------------------------------------|--------------------------------------------------------------------------------------------------------|
| Everbridge xMatters (Including Flow Designer) | ALVARIA, INC.             | 549300DDK3ZCQPZWVP70 | US                             | Voice notifications                                                                          | <a href="#">Alvaria</a>               | 651 N Broad St. SUITE 308<br>c/o GLOBAL VIRTUAL AGENT SERVICES, LLC<br>Middletown, DE 19709, US        |
|                                               | AMAZON WEB SERVICES, INC. | 2549000I2PRQGGIGCA75 | US                             | Cloud hosting and data storage services ensuring redundancy, high availability, and security | <a href="#">Amazon Web Services</a>   | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                                               | Aptedge.io Inc            | 83-2804375           | US                             | Customer service and knowledge base articles                                                 | <a href="#">AptEdge</a>               | 19 S. B Street, Suite 8, San Mateo, CA 94401, USA                                                      |
|                                               | ARIGLAD, INC.             | 92-1694631           | CA                             | Customer service knowledge base articles                                                     | <a href="#">Ariglad</a>               | 8 The Green, Dover, DE 19901                                                                           |
|                                               | ATLASSIAN US, INC.        | 549300IXZ6QFOQGTMA56 | US                             | Development projects and service management                                                  | <a href="#">Atlassian</a>             | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                                               | elasticsearch B.V.        | 254900TIKDUGXLVDW894 | US                             | Provides incident insight discovery                                                          | <a href="#">Elastic Cloud</a>         | Keizersgracht 281 1016 ED Amsterdam, NL                                                                |
|                                               | EVERBRIDGE, INC.          | 549300WCY0UMR64ATW81 | UK, US, EU, IN, NZ, CA, NO, MX | Technical support and development                                                            | <a href="#">Everbridge</a>            | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                                               | GOOGLE LLC                | 7ZW8QJWVPR4P1J1KQY45 | US, UK, DE, AU                 | Cloud hosting and data storage services ensuring redundancy, high availability, and security | <a href="#">Google Cloud Platform</a> | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                                               | INFOBIP LIMITED           | 549300E7OCR4VG0TY333 | US                             | SMS notifications for alerts                                                                 | <a href="#">Infobip</a>               | Fifth Floor, 35-38, New Bridge Street, London, EC4V 6BW, UK                                            |
|                                               | Pendo.io, Inc.            | 9845001BC9951AAEE969 | US                             | Product analytics and user experience optimization                                           | <a href="#">Pendo</a>                 | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                                               | SALESFORCE, INC.          | RCGZFPDMRW58VJ54VR07 | US                             | Customer relationship management platform and Health Cloud case management                   | <a href="#">Salesforce</a>            | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                                               | Sinch AB (publ)           | 549300UXY7QM6IDCGI12 | US                             | Email notifications for alerts                                                               | <a href="#">Mailgun Technologies</a>  | Lindhagensgatan 112, Stockholm, 112 51, Sweden                                                         |



|  |                                                   |                      |    |                                                                                            |                              |                                                                                                        |
|--|---------------------------------------------------|----------------------|----|--------------------------------------------------------------------------------------------|------------------------------|--------------------------------------------------------------------------------------------------------|
|  | Sinch AB (publ)                                   | 549300UXY7QM6IDCGI12 | US | Fax notifications. Optional after initial customer provisioning if requested               | <a href="#">Phaxio</a>       | Lindhagensgatan 112, Stockholm, 112 51, Sweden                                                         |
|  | Splunk LLC                                        | 549300XGDSGBP6UEI867 | US | Log aggregation and alerting                                                               | <a href="#">Splunk Cloud</a> | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|  | Stripe, Inc.                                      | 549300CLHGIPTCYHQ143 | US | Payment gateway for online purchases                                                       | <a href="#">Stripe</a>       | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|  | TOTANGO, INC.                                     | 99-0371109           | US | Application usage statistics for customer success management                               | <a href="#">Totango</a>      | 1 Twin Dolphin Drive, Redwood City, CA 94065, US                                                       |
|  | Twilio, Inc                                       | 5493004W8TRGD63APX93 | US | Inbound integrations, email notifications (SendGrid), voice conferencing, and SMS services | <a href="#">Twilio</a>       | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|  | ZENDESK, INC.                                     | 549300SLI6BN94BKKO36 | US | Customer support ticketing system used to manage client inquiries                          | <a href="#">Zendesk</a>      | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|  | See CEM Available Communication Delivery Channels | --                   | -- | XMatters Uses the CEM Available Communication Delivery Channels Identified Above           | --                           | --                                                                                                     |



## Everbridge SnapComms

| System               | Sub-processor         | LEI / US EIN         | Processing Region              | Purpose of Processing                                                                                          | Privacy Policy                  | Sub-processor LEI Address / US Corporate HQ Address                                                    |
|----------------------|-----------------------|----------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------|--------------------------------------------------------------------------------------------------------|
| Everbridge SnapComms | Aptedge.io Inc        | 83-2804375           | US                             | Customer service and knowledge base articles                                                                   | <a href="#">AptEdge</a>         | 19 S. B Street, Suite 8, San Mateo, CA 94401, USA                                                      |
|                      | ARIGLAD, INC.         | 92-1694631           | CA                             | Customer service knowledge base articles                                                                       | <a href="#">Ariglad</a>         | 8 The Green Dover, DE 19901                                                                            |
|                      | elasticsearch B.V.    | 254900TIKUGXLVDW894  | US                             | Provides incident insight discovery                                                                            | <a href="#">Elastic Cloud</a>   | Keizersgracht 281 1016 ED Amsterdam, NL                                                                |
|                      | EVERBRIDGE, INC.      | 549300WCY0UMR64ATW81 | UK, US, EU, IN, NZ, CA, NO, MX | Technical support and development                                                                              | <a href="#">Everbridge</a>      | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                      | MICROSOFT CORPORATION | INR2EJN1ERAN0W5ZP974 | US, CA, UK, EU, AU             | Cloud hosting and data storage services ensuring redundancy, high availability, and security, content creation | <a href="#">Microsoft Azure</a> | 300 Deschutes Way SW STE 208 MC-CSC1, Tumwater, 98501, USA                                             |
|                      | Pendo.io, Inc.        | 9845001BC9951AAEE969 | US                             | Product analytics and user experience optimization                                                             | <a href="#">Pendo</a>           | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                      | SALESFORCE, INC.      | RCGZFPDMRW58VJ54VR07 | US                             | Customer relationship management platform and Health Cloud case management                                     | <a href="#">Salesforce</a>      | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                      | TOTANGO, INC.         | 99-0371109           | US                             | Application usage statistics for customer success management                                                   | <a href="#">Totango</a>         | 1 Twin Dolphin Drive, Redwood City, CA 94065, US                                                       |
|                      | Twilio, Inc           | 5493004W8TRGD63APX93 | US                             | Message Exchange including email to admins via SendGrid.                                                       | <a href="#">Twilio</a>          | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                      | ZENDESK, INC.         | 549300SLI6BN94BKKO36 | US                             | Customer support ticketing system used to manage client inquiries                                              | <a href="#">Zendesk</a>         | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |



## Everbridge RedSky

| System            | Sub-processor                    | LEI / US EIN / Canadian Business Number | Processing Region              | Purpose of Processing                                                                          | Privacy Policy                      | Sub-processor Address                                                                                  |
|-------------------|----------------------------------|-----------------------------------------|--------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|--------------------------------------------------------------------------------------------------------|
| Everbridge RedSky | 1025490 ONTARIO INC.             | 881600738                               | US, CA                         | Emergency call relay center service for US and Canada VoIP Emergency Routing Service in Canada | <a href="#">Northern 911</a>        | 230 Alder Street, Sudbury, Ontario P3C 4J2, CA                                                         |
|                   | AMAZON WEB SERVICES, INC.        | 2549000I2PRQGGIGCA75                    | US                             | Cloud hosting and data storage services ensuring redundancy, high availability, and security   | <a href="#">Amazon Web Services</a> | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                   | Aptedge.io Inc                   | 83-2804375                              | US                             | Customer service and knowledge base articles                                                   | <a href="#">AptEdge</a>             | 19 S. B Street, Suite 8, San Mateo, CA 94401, USA                                                      |
|                   | ARIGLAD, INC.                    | 92-1694631                              | CA                             | Customer service knowledge base articles                                                       | <a href="#">Ariqlad</a>             | 8 The Green, Dover, DE 19901                                                                           |
|                   | Bandwidth Inc.                   | 549300QC70JB7MUGXM66                    | US                             | VoIP Emergency Routing Service                                                                 | <a href="#">Bandwidth</a>           | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                   | Comtech Telecommunications Corp. | 529900FTEZ8MGM0Y8F73                    | US                             | VoIP Emergency Routing Service                                                                 | <a href="#">Comtech</a>             | c/o THE PRENTICE-HALL CORPORATION SYSTEM, INC., 251 Little Falls Drive, Wilmington, DE 19808, USA      |
|                   | EVERBRIDGE, INC.                 | 549300WCY0UMR64ATW81                    | UK, US, EU, IN, NZ, CA, NO, MX | Technical support and development                                                              | <a href="#">Everbridge</a>          | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                   | SALESFORCE, INC.                 | RCGZFPDMRW58VJ54VR07                    | US                             | Customer relationship management platform and Health Cloud case management                     | <a href="#">Salesforce</a>          | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |
|                   | Sinch AB (publ)                  | 549300UXY7QM6IDCGI12                    | US                             | VoIP Emergency Routing Service                                                                 | <a href="#">Sinch</a>               | Lindhagensgatan 112, Stockholm, 112 51, Sweden                                                         |
|                   | Twilio, Inc                      | 5493004W8TRGD63APX93                    | US                             | Message services for communication delivery                                                    | <a href="#">Twilio</a>              | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                   | ZENDESK, INC.                    | 549300SLI6BN94BKKO36                    | US                             | Customer support ticketing system used to manage client inquiries                              | <a href="#">Zendesk</a>             | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |



## Everbridge BC in the Cloud

| System                     | Sub-processor             | LEI / US EIN / UK Companies House No. | Processing Region              | Purpose of Processing                                                                        | Privacy Policy                                        | Sub-processor Address                                                                                  |
|----------------------------|---------------------------|---------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Everbridge BC in the Cloud | AMAZON WEB SERVICES, INC. | 2549000I2PRQGGIGCA75                  | US                             | Cloud hosting and data storage services ensuring redundancy, high availability, and security | <a href="#">Amazon Web Services</a>                   | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                            | Aptedge.io Inc            | 83-2804375                            | US                             | Customer service and knowledge base articles                                                 | <a href="#">AptEdge</a>                               | 19 S. B Street, Suite 8, San Mateo, CA 94401, USA                                                      |
|                            | ARIGLAD, INC.             | 92-1694631                            | CA                             | Customer service knowledge base articles                                                     | <a href="#">Ariglad</a>                               | 8 The Green, Dover, DE 19901                                                                           |
|                            | Cyclr Systems Ltd         | 08790783                              | US                             | For data extraction, transformation, and loading from client sources into BCIC.              | <a href="#">Cyclr</a>                                 | CO.5C Corinthian House, 17 Lansdowne Rd, Croydon CR0 2BX, UK                                           |
|                            | Fortra LLC                | 5493004XPMXL46FKLN63                  | US                             | For the security of the offering and the dependent vital interests of clients.               | <a href="#">Alert Logic Managed Security Services</a> | C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                            | Lunaweb GmbH              | 391200EIP1RO8Y2WMR71                  | US, EU                         | For clients to output PDF reports of their data.                                             | <a href="#">CloudConvert</a>                          | Nördliche Münchner Straße 47, 82031, Grünwald, DE                                                      |
|                            | EVERBRIDGE, INC.          | 549300WCY0UMR64ATW81                  | UK, US, EU, IN, NZ, CA, NO, MX | Technical support and development                                                            | <a href="#">Everbridge</a>                            | c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA                     |
|                            | SALESFORCE, INC.          | RCGZFPDMRW58VJ54VR07                  | US                             | Customer relationship management platform and Health Cloud case management                   | <a href="#">Salesforce</a>                            | C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA |