



Close protection for a national expatriate

Safety under stress



Challenges

As a world leader in the tire industry, Everbridge client operates in most regions of the world. In some areas, the relations among citizens, governments and corporations can be volatile, and the company's corporate security team looks outward to fulfil its duty of care.

When a French national expatriate was placed in charge of overseeing the company's African operations – with a specific focus on its Accra, Ghana, plant – he found himself facing accusations of bribery that escalated to personal threats. The company took immediate action.

- First, the security team conducted an internal investigation that concluded there was no criminal wrongdoing by the expatriate executive.
- Second, the team realized the accusations and threats were politically motivated, and assessed the risk tolerance for this situation.
- Third, they determined the executive and his family would need protection for the duration of his employment assignment in Ghana. For this, they turned to Everbridge.



Solutions

Everbridge executive protection professionals, sensitive to the tense situation for both the expatriate and his family, were able to provide to the company's Director of Security a complete picture of what the security detail would include and what situations they could expect specific to this region of Africa.

This comprehensive report greatly assisted him with briefing his senior leadership team, and getting their buy-in to allow him to make decisions on behalf of the business during this time of flux.

The executive protection provided by Everbridge included 24/7 security support composed of:

- Close Protection Officers
- Security Trained Drivers
- Low profile vehicles for the expatriate and his family each day to insure their safety
- Support team remained each night at the family residence to insure their safety

The outcome

With Everbridge support in a highly sensitive situation, the company fulfilled its duty of care obligation, continuing safe operations in Accra with Everbridge for a period of four months. This allowed the executive to complete his assignment safely before returning with his family to their home country.

24/7

Here to help. Our highly experienced analysts are available 24/7 to advise you on the best action to take to keep your people and operations safe. And we provide on-the-ground support to protect your employees, property and business operations.

About Everbridge

To operate effectively, every business needs to focus on being more adaptable, more flexible, more resilient. It's not enough to look at any single aspect in isolation. You need to consider how every part of the organisation can perform no matter what.

This may mean ensuring your international travellers and expats can work safely and effectively wherever they are in the world.

It may involve making sure your facilities are adequately protected against environmental and man-made risks. Or it could mean focusing on increasing the robustness of your entire end-to-end supply chain.