



**Everbridge Sub-processors**  
**(Revision: December 31, 2025)**

Pursuant to its agreements, Everbridge, Inc. (together with its subsidiaries and affiliates, "Everbridge") uses sub-processors to deliver its products and services. The current sub-processor list appears on the following pages. Note that not all sub-processors provide services to all customers. For any questions, please email [privacy@everbridge.com](mailto:privacy@everbridge.com).

As part of its provision of services, Everbridge's Critical Event Management Platform will send alerts and messages at each customer's direction to identified recipients, wherever they are in the world, using standard protocols (such as email, SMS) and customer-controlled communications channels (such as Slack, Teams, social media). Customer direction, at the time of activation, implicitly includes the transit and routing of messages through telecommunications providers globally to reach the devices of designated end recipients at their current locations.

Everbridge cannot predict where a particular recipient will travel or how messages will be routed over networks, so it cannot predict what telecommunications providers might process "last-mile" messages to recipients wherever they are located in the world. Potential telecommunications providers appear below under "Available Communication Delivery Channels."

Everbridge 360™ Critical Event Management platform includes the following products: Mass Notification, Safety Connection, Visual Command Center (VCC), Crisis Management, IT Alerting, Travel Protector, Everbridge Nixe, and Physical Security.



## **Everbridge 360™Critical Event Management Platform**

System	Sub-processor	LEI / US EIN	US Processing Region	EU Processing Region	Purpose of Processing	Privacy Policy	Sub-processor LEI Address/ US Corporate HQ Address
<b>Critical Event Management Platform (CEM)</b>	AMAZON WEB SERVICES, INC.	2549000I2PRQGGIGCA75	US <sup>1</sup>	DE	Cloud hosting and data storage services ensuring redundancy, high availability, and security	<a href="#">Amazon Web Services</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	ARIGLAD, INC.	92-1694631	CA	CA	Customer service knowledge base articles	<a href="#">Ariglad</a>	8 The Green Dover, DE 19901
	Cloudflare, Inc.	5493007DY18BGNLDWU14	US	DE, DK	Content delivery network (CDN) providing security, performance optimization, and DDoS protection for the Everbridge platform	<a href="#">Cloudflare</a>	C/O REGISTERED AGENT SOLUTIONS, INC., 838 Walker Road, Suite 21-2, Dover, DE 19904, USA
	EVERBRIDGE, INC.	549300WCY0UMR64ATW81	CA, EU, IN, NO, NZ, UK, US	CA, EU, IN, NO, NZ, UK, US	Technical support and development	<a href="#">Everbridge</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE19808, USA
	Intercom, Inc.	45-3543192	US	US	Customer service and knowledge base articles	<a href="#">Intercom</a>	55 2nd Street, 4th Fl., San Francisco, CA 94105, USA
	MICROSOFT CORPORATION	INR2EJN1ERAN0W5ZP974	US	DE, IE	Geocoding for addresses to geolocations, text to speech translation	<a href="#">Microsoft</a>	300 Deschutes Way SW STE 208 MC-CSC1, Tumwater, 98501, USA
	Pendo.io, Inc.	9845001BC9951AAEE969	US	US	Product analytics and user experience optimization	<a href="#">Pendo</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	PUBNUB, INC.	254900ZFCAB3JCZ1KG93	US	US	Message Exchange (including email to admin users)	<a href="#">Pubnub</a>	C/O INCORPORATING SERVICES, LTD., 3500 S Dupont Hwy, Dover, DE 19901, USA
	SALESFORCE, INC.	RCGZFPDMRW58VJ54VR07	US	US	Customer relationship management platform	<a href="#">Salesforce</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA



System	Sub-processor	LEI / US EIN	US Processing Region	EU Processing Region	Purpose of Processing	Privacy Policy	Sub-processor LEI Address/ US Corporate HQ Address
	Snowflake Inc.	254900CJNSY1K7T53Z16	US	US	Data analytics platform	<a href="#">Snowflake</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	TOTANGO, INC.	99-0371109	US	US	Application usage statistics for customer success management	<a href="#">Totango</a>	1 Twin Dolphin Drive, Redwood City, CA 94065, USA
	ZENDESK, INC.	549300SLI6BN94BKK036	US	US	Customer support ticketing system used to manage client requests	<a href="#">Zendesk</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
Travel Protector (part of Everbridge 360™)	AMAZON WEB SERVICES, INC.	2549000I2PRQGGIGCA75	UK, US	DE, UK	Cloud hosting and data storage services ensuring redundancy, high availability, and security	<a href="#">Amazon Web Services</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
Travel Assist	See Everbridge Assist Sub-processors		--	--	Travel Assist Uses the Everbridge Assist Sub-processors	--	--
CEM Available Communication Delivery Channels <sup>2</sup>	AGORA LAB, INC.	46-4707999	US	N/A	Video communication used for secure collaboration during critical events	<a href="#">Agora Lab</a>	2804 Mission College Blvd. Santa Clara, CA 95054, USA
	AMERICAN MESSAGING SERVICES, LLC	22-3724253	US	US	Pager services for communication delivery	<a href="#">American Messaging</a>	1720 Lakepointe Drive, Suite 100 Lewisville, TX 75057, USA
	Apple Inc	HWUPKR0MPOU8FGXBT394	US	US	Push notification services through Apple Push Notification Service (APNs) for delivering critical real-time alerts	<a href="#">Apple</a>	C/O C T Corporation System, 330 N. Brand Blvd, Suite 700, Glendale, 91203, USA
	Bird B.V.	724500CB9LGAEG7FGW61	N/A	DE	Email processing service for communication delivery, under the DBA SparkPost	<a href="#">SparkPost</a>	Keizersgracht 268, Amsterdam, 1016 EV, Netherlands.



System	Sub-processor	LEI / US EIN	US Processing Region	EU Processing Region	Purpose of Processing	Privacy Policy	Sub-processor LEI Address/ US Corporate HQ Address
	Consensus Cloud Solutions, Inc.	87-1139414	US	EU	Backup fax services for communications delivery	<a href="#">Consensus</a>	700 S Flower St, Los Angeles, CA 90017, USA
	Database Systems Corp	86-0506766	US	US	TTY/TTD services for communication delivery	<a href="#">Database Systems Corp</a>	2550 W. Union Hills Dr. Suite 350 Phoenix, AZ 85027, USA
	GOOGLE LLC	7ZW8QJWVPR4P1J1KQY45	US	IE, US	Cross-platform app push notification services for Android, iOS and web applications	<a href="#">Google Firebase Cloud Messaging</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	INFOBIP LIMITED	549300E70CR4VG0TY333	CA, US	EU	SMS & Voice services for communications delivery	<a href="#">Infobip</a>	Fifth Floor, 35-38, New Bridge Street, London, EC4V 6BW, UK
	Interfax Europe Limited	2549000JZMO6L58XI575	US	US	Fax services for communication delivery	<a href="#">Interfax</a>	Victoria House 4th Floor, 1-3 College Hill, London, EC4R 2RA, UK
	Interpage Network Services, Inc.	13-3953805	US	US	Pager services for communication delivery	<a href="#">Interpage</a>	Mail stop C707 Bldg #2 Box 4022, Hartford, CT 06147, USA
	LINK MOBILITY GROUP HOLDING ASA	2549006RH08XJGKC2Y14	NO	NO	SMS services for communication delivery	<a href="#">LINK Mobility</a>	Gullhaug Torg 5, Oslo, 0484, Norway
	Lumen Technologies, Inc.	8M3THTGWLTYZVE6BBY25	US	N/A	Voice services for communication delivery	<a href="#">Lumen Technologies</a>	C/O C T CORPORATION SYSTEM, 3867 Plaza Tower Dr., Baton Rouge, 70816, US
	Sinch AB (publ)	549300UXY7QM6IDCGI12	SE	SE	SMS & Voice services for communication delivery	<a href="#">Sinch</a>	Lindhagensgatan 112, Stockholm, 112 51, Sweden
	Spok Holdings, Inc.	549300HXXANIVN2ICC89	US	US	Pager services for communication delivery	<a href="#">Spok</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	Syniverse Holdings, LLC	549300CYZBHMZC8VLL59	US	US	SMS services for communication delivery	<a href="#">Syniverse</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, WILMINGTON, DE 19801, USA
	TATA COMMUNICATI	3358004PBWAYF65RLI81	US	DE	Voice and SMS services for communication delivery	<a href="#">Tata Communications</a>	VSB, Mahatma Gandhi Road, Fort, Mumbai, 400001, India



System	Sub-processor	LEI / US EIN	US Processing Region	EU Processing Region	Purpose of Processing	Privacy Policy	Sub-processor LEI Address/ US Corporate HQ Address
	ONS (AMERICA) INC.						
	Twilio Inc.	5493004W8TRGD63APX93	US	DE	Voice services for communication delivery	<a href="#">Twilio</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	Vonage Holdings Corp.	529900W7N0N4WLN1JY21	US	N/A	Video services for Everbridge 360	<a href="#">Vonage</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
CEM Advanced Reporting (including Resilience Insights)	Looker Data Sciences, Inc.	45-4221853	US	US	Reporting and dashboarding, subsidiary of Google Cloud	<a href="#">Google</a>	1600 Amphitheatre Pkwy Mountain View, CA 94043, USA
	<p><sup>1</sup> For customers whose data is processed in the US instance, optional hosting is available in Canada, Germany, and the UK. Processing still occurs wherever the service is active for the customer.</p> <p><sup>2</sup> For customers who have personnel present in China and send notifications to them, please inquire with us for further information regarding local telecommunications support for end users located there.</p>						



## **Everbridge Assist (Including Anvil Assist)**

System	Sub-processor	LEI / UK House Company No.	Processing Region	Purpose of Processing	Privacy Policy	Sub-processor LEI Address / UK Corporate HQ Address
<b>Everbridge Assist (Including Anvil Assist)</b>	EVERBRIDGE, INC.	549300WCY0UMR64ATW81	UK, US	Technical support and development	<a href="#">Everbridge</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	Immigration Offices	N/A	Global (customer operation location dependent)	Assistance with visa applications	<a href="#">Available from the vendor</a>	--
	Laundry Providers	N/A	Global (customer operation location dependent)	Provision of laundry services	<a href="#">Available from the vendor</a>	--
	Medical Facilities	N/A	Medical facilities globally	Payments to medical facilities	<a href="#">Available from the vendor</a>	--
	SALESFORCE, INC.	RCGZFPDMRW58VJ54VR07	US	Customer relationship management platform and Health Cloud case management	<a href="#">Salesforce</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	Security Providers	N/A	Security providers globally	Secure Journey Management during travel and live-in security, plus crisis management response	<a href="#">Available from the vendor</a>	--
	Third Party Administrators (TPA)	N/A	UK	TPAs inform Everbridge which clinics are available and negotiates agreements with clinics	<a href="#">Available from the vendor</a>	--
	Transport Providers	N/A	Global (customer operation location dependent)	Arranging door to door transfers for customer employees and their families	<a href="#">Available from the vendor</a>	--
	Viinitie Oy	7437001S9W2LH9IJTO25	EU	Parsing system to extract information needed for invoices	<a href="#">Staria</a>	Mikonkatu 7 00100, c/o Staria Oy, FI-00100, Helsinki, FI



## **Everbridge BC in the Cloud**

System	Sub-processor	LEI / US EIN / UK Companies House No.	Processing Region	Purpose of Processing	Privacy Policy	Sub-processor Address
<b>Everbridge BC in the Cloud</b>	AMAZON WEB SERVICES, INC.	2549000I2PRQGGIGCA75	US	Cloud hosting and data storage services ensuring redundancy, high availability, and security	<a href="#">Amazon Web Services</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	ARIGLAD, INC.	92-1694631	CA	Customer service knowledge base articles	<a href="#">Ariglad</a>	8 The Green, Dover, DE 19901
	Cyclr Systems Ltd	08790783	US	For data extraction, transformation, and loading from client sources into BCIC	<a href="#">Cyclr</a>	CO.5C Corinthian House, 17 Lansdowne Rd, Croydon CR0 2BX, UK
	Intercom, Inc.	45-3543192	US	Customer service and knowledge base articles	<a href="#">Intercom</a>	55 2nd Street, 4th Fl., San Francisco, CA 94105, USA
	Lunaweb GmbH	391200EIP1RO8Y2WMR71	EU, US	For clients to output PDF reports of their data	<a href="#">CloudConvert</a>	Nördliche Münchner Straße 47, 82031, Grünwald, DE
	EVERBRIDGE, INC.	549300WCY0UMR64ATW81	CA, EU, IN, MX, NO, UK, US	Technical support and development	<a href="#">Everbridge</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	SALESFORCE, INC.	RCGZFPDMRW58VJ54VR07	US	Customer relationship management platform	<a href="#">Salesforce</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	ZENDESK, INC.	549300SLI6BN94BKKO36	US	Customer support ticketing system used to manage client inquiries	<a href="#">Zendesk</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA



## **Everbridge RedSky**

System	Sub-processor	LEI / US EIN / Canadian Business Number	Processing Region	Purpose of Processing	Privacy Policy	Sub-processor Address
<b>Everbridge RedSky</b>	1025490 ONTARIO INC.	881600738	CA, US	Emergency call relay center service for US and Canada VoIP Emergency Routing Service in Canada	<a href="#">Northern 911</a>	230 Alder Street, Sudbury, Ontario P3C 4J2, CA
	AMAZON WEB SERVICES, INC.	2549000I2PRQGGIGCA75	US	Cloud hosting and data storage services ensuring redundancy, high availability, and security	<a href="#">Amazon Web Services</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	ARIGLAD, INC.	92-1694631	CA	Customer service knowledge base articles	<a href="#">Ariglad</a>	8 The Green, Dover, DE 19901
	Bandwidth Inc.	549300QC70JB7MUGXM66	US	VoIP Emergency Routing Service	<a href="#">Bandwidth</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	EVERBRIDGE, INC.	549300WCY0UMR64ATW81	CA, EU, IN, MX, NO, UK, US	Technical support and development	<a href="#">Everbridge</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	Intercom, Inc.	45-3543192	US	Customer service and knowledge base articles	<a href="#">Intercom</a>	55 2nd Street, 4th Fl., San Francisco, CA 94105, USA
	SALESFORCE, INC.	RCGZFPDMRW58VJ54VR07	US	Customer relationship management platform	<a href="#">Salesforce</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	Sinch AB (publ)	549300UXY7QM6IDCGI12	US	VoIP Emergency Routing Service	<a href="#">Sinch</a>	Lindhagensgatan 112, Stockholm, 112 51, Sweden
	Twilio, Inc	5493004W8TRGD63APX93	US	Message services for communication delivery	<a href="#">Twilio</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	ZENDESK, INC.	549300SLI6BN94BKKO36	US	Customer support ticketing system used to manage client inquiries	<a href="#">Zendesk</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA



## **Everbridge SnapComms**

<b>System</b>	<b>Sub-processor</b>	<b>LEI / US EIN</b>	<b>Processing Region</b>	<b>Purpose of Processing</b>	<b>Privacy Policy</b>	<b>Sub-processor LEI Address / US Corporate HQ Address</b>
<b>Everbridge SnapComms</b>	ARIGLAD, INC.	92-1694631	CA	Customer service knowledge base articles	<a href="#">Ariglad</a>	8 The Green Dover, DE 19901
	elasticsearch B.V.	254900TIKDUGXLVDW894	US	Provides incident insight discovery	<a href="#">Elastic Cloud</a>	Keizersgracht 281 1016 ED Amsterdam, NL
	EVERBRIDGE, INC.	549300WCY0UMR64ATW81	CA, EU, IN, MX, NO, UK, US	Technical support and development	<a href="#">Everbridge</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	Intercom, Inc.	45-3543192	US	Customer service and knowledge base articles	<a href="#">Intercom</a>	55 2nd Street, 4th Fl., San Francisco, CA 94105, USA
	MICROSOFT CORPORATION	INR2EJN1ERAN0W5ZP974	AU, CA, EU, UK, US	Cloud hosting and data storage services ensuring redundancy, high availability, and security, content creation	<a href="#">Microsoft Azure</a>	300 Deschutes Way SW STE 208 MC-CSC1, Tumwater, 98501, USA
	Pendo.io, Inc.	9845001BC9951AAEE969	US	Product analytics and user experience optimization	<a href="#">Pendo</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	SALESFORCE, INC.	RCGZFPDMRW58VJ54VR07	US	Customer relationship management platform	<a href="#">Salesforce</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	TOTANGO, INC.	99-0371109	US	Application usage statistics for customer success management	<a href="#">Totango</a>	1 Twin Dolphin Drive, Redwood City, CA 94065, US
	Twilio, Inc	5493004W8TRGD63APX93	US	Message Exchange including email to admins via SendGrid.	<a href="#">Twilio</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	ZENDESK, INC.	549300SLI6BN94BKKO36	US	Customer support ticketing system used to manage client inquiries	<a href="#">Zendesk</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA



## **Everbridge Travel Risk Management and Everbridge Travel Assist Products (Including Anvil)**

System	Sub-processor	LEI / US EIN / UK Companies House No.	Processing Region	Purpose of Processing	Privacy Policy	Sub-processor LEI Address / US Corporate HQ Address / UK Corporate HQ Address
<b>Everbridge Travel Risk Management (Including Riskmatics)</b>	AMAZON WEB SERVICES, INC.	2549000I2PRQGGIGCA75	UK	Cloud hosting and data storage services ensuring redundancy, high availability, and security	<a href="#">Amazon Web Services</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE19808, USA
	ARIGLAD, INC.	92-1694631	CA	Customer service knowledge base articles	<a href="#">Ariglad</a>	8 The Green Dover, DE 19901
	Bandwidth Inc.	549300QC70JB7MUGXM66	US	VoIP Emergency Routing Service	<a href="#">Bandwidth</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	Intercom, Inc.	45-3543192	US	Customer service and knowledge base articles	<a href="#">Intercom</a>	55 2nd Street, 4th Fl., San Francisco, CA 94105, USA
	SALESFORCE, INC.	RCGZFPDMRW58VJ54VR07	US	Customer relationship management platform	<a href="#">Salesforce</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	World Text	07916630	UK	Bulk SMS for one- and two-way communication from the Riskmatics platform	<a href="#">World Text</a>	PO Box 297, Chester Le Street DH3 9GD, UK
	Xtreme Push	04254916	IE	Bulk SMS for one- and two-way communication from the Riskmatics platform	<a href="#">Xtreme Push</a>	Emailcenter UK Ltd, Co-Space Milton Keynes, Elder House, 590-598 Elder Gate, Milton Keynes, MK9 1LR, UK
	ZENDESK, INC.	549300SLI6BN94BKK036	US	Customer support ticketing system used to manage client inquiries	<a href="#">Zendesk</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	ZOOM COMMUNICATIONS, INC.	549300T9GCHU0ODOM055	AU, CA, EU, UK, US, others	Live calls for support of travelers	<a href="#">Zoom</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA



## Everbridge xMatters

System	Sub-processor	LEI / US EIN	Processing Region	Purpose of Processing	Privacy Policy	Sub-processor LEI Address / US Corporate HQ Address
<b>Everbridge xMatters (Including Flow Designer)</b>	ALVARIA, INC.	549300DDK3ZCQPZWVP70	US	Voice notifications	<a href="#">Alvaria</a>	651 N Broad St. SUITE 308 c/o GLOBAL VIRTUAL AGENT SERVICES, LLC Middletown, DE 19709, US
	AMAZON WEB SERVICES, INC.	2549000I2PRQGGIGCA75	US	Cloud hosting and data storage services ensuring redundancy, high availability, and security	<a href="#">Amazon Web Services</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	ARIGLAD, INC.	92-1694631	CA	Customer service knowledge base articles	<a href="#">Ariglad</a>	8 The Green, Dover, DE 19901
	ATLASSIAN US, INC.	549300IXZ6QFOQGTMA56	US	Development projects and service management	<a href="#">Atlassian</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	elasticsearch B.V.	254900TIKDUGXLVDW894	US	Provides incident insight discovery	<a href="#">Elastic Cloud</a>	Keizersgracht 281 1016 ED Amsterdam, NL
	EVERBRIDGE, INC.	549300WCY0UMR64ATW81	CA, EU, IN, MX, NO, UK, US	Technical support and development	<a href="#">Everbridge</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	GOOGLE LLC	7ZW8QJWVPR4P1J1KQY45	AU, DE, UK, US	Cloud hosting and data storage services ensuring redundancy, high availability, and security	<a href="#">Google Cloud Platform</a>	C/O CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	INFOBIP LIMITED	549300E70CR4VG0TY333	US	SMS notifications for alerts	<a href="#">Infobip</a>	Fifth Floor, 35-38, New Bridge Street, London, EC4V 6BW, UK
	Intercom, Inc.	45-3543192	US	Customer service and knowledge base articles	<a href="#">Intercom</a>	55 2nd Street, 4th Fl., San Francisco, CA 94105, USA
	Pendo.io, Inc.	9845001BC9951AAEE969	US	Product analytics and user experience optimization	<a href="#">Pendo</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	SALESFORCE, INC.	RCGZFPDMRW58VJ54VR07	US	Customer relationship management platform	<a href="#">Salesforce</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	Sinch AB (publ)	549300UXY7QM6IDCGI12	US	Email notifications for alerts	<a href="#">Mailgun Technologies</a>	Lindhagensgatan 112, Stockholm, 112 51, Sweden
	Sinch AB (publ)	549300UXY7QM6IDCGI12	US	Fax notifications. Optional after initial customer provisioning if requested	<a href="#">Phaxio</a>	Lindhagensgatan 112, Stockholm, 112 51, Sweden



	Splunk LLC	549300XGDGBP6UEI867	US	Log aggregation and alerting	<a href="#">Splunk Cloud</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	Stripe, Inc.	549300CLHGIPTCYHQ143	US	Payment gateway for online purchases	<a href="#">Stripe</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	TOTANGO, INC.	99-0371109	US	Application usage statistics for customer success management	<a href="#">Totango</a>	1 Twin Dolphin Drive, Redwood City, CA 94065, US
	Twilio, Inc	5493004W8TRGD63APX93	US	Inbound integrations, email notifications (SendGrid), voice conferencing, and SMS services	<a href="#">Twilio</a>	c/o CORPORATION SERVICE COMPANY, 251 Little Falls Drive, Wilmington, DE 19808, USA
	ZENDESK, INC.	549300SLI6BN94BKK036	US	Customer support ticketing system used to manage client inquiries	<a href="#">Zendesk</a>	C/O THE CORPORATION TRUST COMPANY, Corporation Trust Center, 1209 Orange St, Wilmington, DE 19801, USA
	See CEM Available Communication Delivery Channels	--	--	XMatters Uses the CEM Available Communication Delivery Channels Identified Above	--	--