



# Everbridge Urgent Desktop™

Instantly alert your organization with critical messages

## Communicating across your organization

When communicating across your organization, sending critical information to your workforce quickly and effectively requires multiple delivery channels.

Everbridge's Urgent Desktop™ delivers alerts to your workforce's computer screens in seconds; to ensure timely delivery, high visibility and optimal impact of your messages. Urgent Desktop™ delivers emergency notifications in a rapid and reliable way.

### Key features

- Quarter/partial screen notifications available in addition to full-screen alerting
- Customizable alert templates and colors
- Ability to add sound files or images to your alert
- Map interface allows users to view alert device locations and activate by geographic area
- Ability to activate third-party personal recipient notification services

## Key benefits

- 01 Visibly overrides existing computer screens to display full-screen urgent notifications; the recipient must acknowledge the alert before resuming any activity on their computer
- 02 Customizable to include your organization's logo to confer a trusted voice
- 03 Alert confirmations and acknowledgment reporting
- 04 Simple, scalable implementation with hands-on expert support

## Technical overview

- WAN Accessible: Configurable to allow off-site users to receive alerts, if desired
- Communication: Clients pull alerts using standard HTTP
- Security: Pull based method does not require open listening ports. Public Key Infrastructure (PKI) verifies the integrity and authenticity of messages.
- IT Deployment: MSI (Windows), MPKG (Mac)

## Urgent desktop server minimum requirements

- OS: Windows Server 2003, 2008, or 2008 R2
- Recommended hardware: 2.4 Ghz dual core processor or equivalent, 2 GB memory, 20 GB free disk space
- LAN Connectivity: 10/100 MB typical, 1GB preferred
- Other: Virtual server e.g., VMW installations supported; Port 80 must be unbound

## Client computer requirements

- OS: Windows XP, Vista, Windows 7 with the .NET 2.0 Framework (or greater) installed Mac OSX 10.5+
- Network connectivity to customer provided Urgent Desktop Server
- Administrative permission for installation on end user Mac or PC

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