



## ISO 31030 alignment checklist

# Align travel risk management programs to ISO 31030 guidance with Everbridge Travel Risk Management



Is your travel risk management program aligned to ISO 31030 guidance?

A practical executive checklist for evaluating travel risk management maturity across governance, traveler safety, operational resilience, incident response, and duty of care.

ISO 31030 provides guidance for organizations building structured, risk-based travel risk management (TRM) programs. For enterprise organizations, alignment requires more than traveler tracking or emergency response. It demands governance, operational coordination, real-time intelligence, and measurable resilience outcomes.

Use this criteria to evaluate your organization's current maturity

### Foundation

Core travel risk management processes exist but are often manual, reactive, or siloed across teams.

### Integrated

Travel risk management is coordinated across security, travel, HR, and operations with connected workflows, visibility, and response processes.

### Optimized

Travel risk management is fully integrated into enterprise resilience operations with real-time intelligence, automation, analytics, and executive oversight.



If you want to know how to improve your TRM program maturity, speak to an Expert. Call us at +1 (888) 366-4911 or visit [everbridge.com/contact-us](https://everbridge.com/contact-us).

## 01 Governance and duty of care

Alignment area	Foundational	Integrated	Optimized
Formal TRM policy exists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Executive ownership defined across Security, HR, Travel, and Resilience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Duty of care responsibilities documented	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel risk integrated into enterprise risk management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TRM program reviewed regularly by leadership	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Everbridge Travel Risk Management Support

Centralized visibility, enterprise-wide coordination, operational resilience integration, and executive reporting.

## 02 Risk intelligence and pre-travel assessment

Alignment area	Foundational	Integrated	Optimized
Destination risk assessments performed before travel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travelers receive real-time threat alerts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health, geopolitical, environmental, and operational risks monitored continuously	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High-risk travel approval workflows established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traveler risk profiles dynamically updated	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Everbridge Travel Risk Management Support

Real-time risk intelligence, traveler monitoring, automated alerts, and pre-travel risk visibility.

### 03 Traveler communication and support

Alignment area	Foundational	Integrated	Optimized
Travelers can receive emergency communications globally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Two-way communication capability established	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travelers can request assistance rapidly during incidents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medical and security escalation processes defined	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traveler support integrated into incident workflows	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Everbridge Travel Risk Management Support

Mass notification, traveler engagement, incident communications, and integrated traveler assistance coordination.

### 04 Incident response and operational resilience

Alignment area	Foundational	Integrated	Optimized
Travel incidents managed through formal response processes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TRM integrated into crisis management operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Security operations and travel teams share real-time visibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Critical events trigger coordinated traveler response actions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TRM integrated with broader resilience operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Everbridge Travel Risk Management Support

Critical event management integration, operational coordination, automated workflows, and enterprise resilience visibility.

## 05 Continuous improvement and reporting

Alignment area	Foundational	Integrated	Optimized
Traveler incidents documented and reviewed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Program KPIs and response metrics tracked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TRM exercises and simulations conducted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lessons learned incorporated into policy updates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leadership receives ongoing TRM performance reporting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Everbridge Travel Risk Management Support

Operational analytics, reporting dashboards, incident trend analysis, and program oversight.

## Executive insight

Organizations aligning to ISO 31030 are increasingly moving beyond reactive traveler assistance models toward integrated travel risk management programs connected to enterprise resilience, intelligence, and operational response capabilities.

### See how Everbridge supports ISO 31030 alignment

Everbridge Travel Risk Management helps organizations strengthen traveler safety, operational resilience, and duty of care through integrated risk intelligence, traveler engagement, incident management, and enterprise-wide coordination.

[Speak to an expert](#)

Everbridge delivers a business resilience advantage with High Velocity CEM™, powered by Purpose-built AI and decision-ready intelligence to accelerate response, reduce downtime, and protect what matters most.

Request a demo at [everbridge.com/demo](https://everbridge.com/demo) or call +1 (888) 366-4911.

