



Public safety & security UK briefing on Martyn's Law

Preparing for the Terrorism (Protection of Premises) Act 2025

Prepare, respond and recover with Everbridge Response Management





The Terrorism (Protection of Premises) Act 2025, commonly known as Martyn's Law, received Royal Assent on 3 April 2025. It establishes a proportionate framework intended to improve protective security and preparedness at certain publicly accessible premises and events across the UK.

The Act's substantive duties are not yet in force. This implementation period gives organisations time to understand whether their premises or events may be in scope, identify the responsible person, review existing arrangements and prepare for the requirements that will apply once the relevant provisions commence.

The legislation takes a tiered approach based principally on the number of people it is reasonable to expect may be present at the same time. Standard-tier premises generally accommodate 200 to 799 people. Enhanced-tier premises generally accommodate 800 or more people. Certain events with 800 or more attendees may also qualify where the statutory conditions, including entry controls, are met.

For premises and events within scope, the responsible person will need to ensure appropriate public protection procedures are in place, so far as is reasonably practicable. Enhanced-tier premises and qualifying events will be subject to additional requirements, including public protection measures, documentation and coordination arrangements.

The Security Industry Authority (SIA) is the regulator for Martyn's Law. It will provide guidance and oversee compliance when the duties come into force.



Premises that may be in scope include:

- Sports stadiums
- Entertainment and music venues
- Hotels, pubs, clubs and bars
- Casinos
- Retail stores and shopping centres
- Markets
- Schools and universities
- Healthcare premises
- Places of worship
- Government and public-service premises
- Transport premises
- Other premises used for purposes specified in the Act

Whether a particular premises or event is in scope depends on the detailed statutory criteria. Organisations should use the latest [Home Office and SIA guidance](#) when assessing their position.

Everbridge Response Management

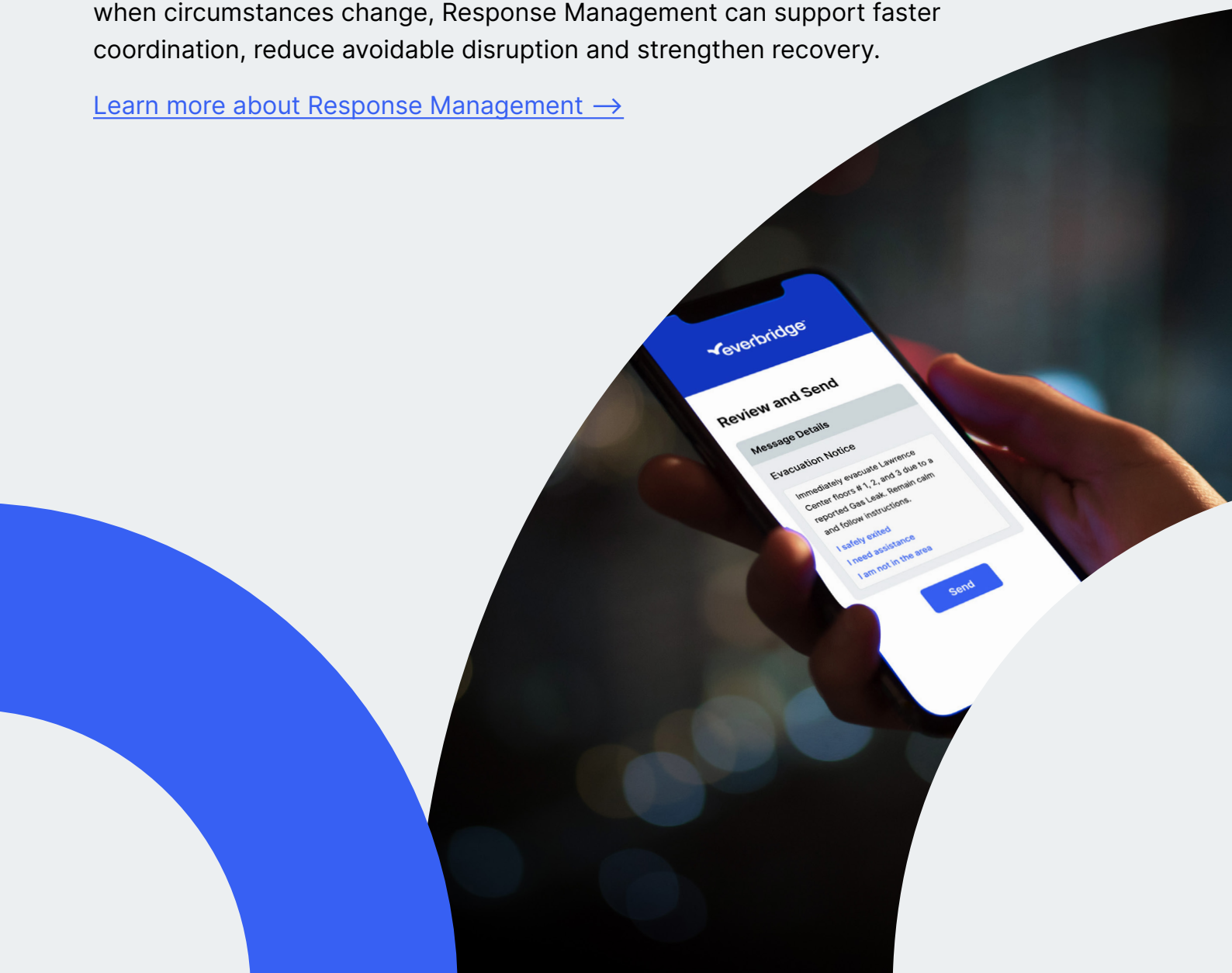
Crisis management, business continuity and security teams are often dispersed and must make decisions under intense time pressure. During a major incident, fragmented communications, disconnected plans and manual processes can lead to missed tasks, inconsistent information and delayed action.

Everbridge Response Management helps organisations coordinate response plans, activities, people and resources through a shared operational picture, and mobile-enabled workflows. Teams can launch predefined procedures, assign and monitor tasks, collaborate in real time and maintain a consistent incident record.

As part of the Everbridge platform, Response Management connects communications, operational response, and reporting. This gives stakeholders - from field teams to executive leaders - timely visibility of actions, decisions and emerging impacts throughout a critical event.

By helping teams execute established plans consistently and adapt them when circumstances change, Response Management can support faster coordination, reduce avoidable disruption and strengthen recovery.

[Learn more about Response Management →](#)



Response Management capabilities

Unified response and communication

Response Management brings response activities, teams, resources, and communications together in a shared incident workspace. Dashboards, collaboration tools, incident logs, and communications provide teams with a common view of the situation and the actions underway.

Dynamic task management

Turn standard operating procedures and response plans into clear, actionable tasks. Assign activities to a role or individual, monitor progress, and add new tasks during an incident when circumstances require the response to change.

Mobile response plans

Give authorised users access to emergency, business continuity and recovery plans wherever they are working. Teams can mobilise responders, execute procedures, receive updates, and collaborate without relying on static documents or a single physical location.

Flexible forms and reporting

Use configurable forms to gather impact information, record requests, capture field updates, and document incidents. Information collected during the response can feed dashboards, situation reports, and after-action review, creating a more complete and auditable record.



What value does Response Management add to an organisation?

Response Management helps organisations reduce manual coordination and improve visibility throughout a critical event by enabling teams to:

- Automatically launch predefined response workflows and communications when an incident is declared
- Prepare message templates, task lists and response procedures in advance
- Assign activities to task owners and track progress without relying on a single conference bridge or physical command room
- Collect real-time feedback through forms, surveys and operational updates
- Capture incident details directly in a shared record and use them to build situation reports
- Provide current dashboards and status information to different stakeholder groups
- Maintain a clear record of actions and decisions to support review, reporting and continuous improvement

These capabilities can help response teams act with greater consistency, maintain situational awareness and focus limited time and resources on the activities that matter most.



How is Response Management used before, during and after a crisis?

	MANUAL OR FRAGMENTED APPROACH	RESPONSE MANAGEMENT
Before	• Inconsistent communication templates • Lengthy plans stored in static documents • Limited exercises beyond basic evacuation drills	• Incident-specific communication templates • Digitised and accessible response plans • Tabletop exercises, tests and scenario-specific drills
During	• Uncertainty about whether messages have reached employees, leaders and stakeholders • Stress and time pressure increase the risk of error • Limited access to current information and useful task lists • Disconnected command and coordination	• Delivery status and confirmation improve visibility of communications • Surveys and forms gather essential information • Impact tracking and dashboards support timely status updates • Guided checklists and assigned tasks remain accessible to responders
After	• Records are manual or fragmented • Limited analytics and inconsistent post-incident review • Gaps in the audit trail	• After-action dashboards and reports • Centralised incident records and completed forms • Auditable actions, decisions and communications • Evidence to support lessons learned and plan improvement



Response Management connects business continuity, disaster recovery, and emergency communication processes to help organisations coordinate a consistent response to disruptions of every scale.

By making plans actionable, communications visible and response activity easier to track, organisations can strengthen preparedness, accelerate coordination and support a more effective recovery.

Learn more

Explore how Everbridge Response Management can help your organisation operationalise plans, coordinate teams and maintain visibility throughout a critical event.

[Visit Everbridge Response Management →](#)

Official Martyn's Law guidance

[Home Office: Terrorism \(Protection of Premises\) Act 2025 statutory guidance →](#)

[Security Industry Authority: Understanding Martyn's Law and the SIA's role as regulator →](#)



About Everbridge

Everbridge is the global leader in Critical Event Management (CEM), helping organizations achieve a true business resilience advantage. With Everbridge High Velocity CEM™, our customers accelerate response times, minimize disruption, and maintain operational control amid today's most complex threats. Using Purpose-built AI, decision-ready risk intelligence, and full lifecycle automation, Everbridge enables organizations to know earlier, respond faster, and improve continuously with confidence.

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