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CoreLogic

## OVERVIEW

CoreLogic is a leading global property information, analytics and data-enabled solutions provider. The company's combined data from public, contributory and proprietary sources includes over 4.5 billion records spanning more than 50 years.

## PROBLEM

For CoreLogic, information is at the core of smart decision making. It drives strategy, solutions, revenue and, ultimately, business success. During IT incidents and outages that impact the business, information sharing is an integral component to ensuring that the issue is resolved and that the right team members are informed.

## SOLUTION

CoreLogic's Case Management team deploys Everbridge's IT Alerting solution to facilitate notifications between employees during technology incidents. This helps the organization improve the overall incident identification and resolution process.

# How CoreLogic Leverages Everbridge



Since CoreLogic's business is focused on providing clients with information intelligence to identify and manage growth opportunities, improve business performance and manage risk -- quick response to service issues is critical, as is communication throughout the company.

CoreLogic's small Case Management team deployed the Everbridge Suite in 2016, focusing on IT Alerting. Following implementation, the solution very quickly had a positive impact on the organization. The IT Alerting solution helps the team cut initial response time to critical technology service disruptions.

In addition, the team also uses Everbridge to keep thousands of employees aware of the incident status, including the ultimate resolution. This ensures the organization is informed throughout the lifecycle of the disruption.

## About Everbridge

Everbridge, Inc. (NASDAQ: EVBG) is the global leader in critical event management and enterprise safety applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running faster. Everbridge is based in Boston and Los Angeles with additional offices in San Francisco, Lansing, London and Stockholm.

*For a full product description, along with best practices and product details please see the Everbridge User Guide and Everbridge University.*

