

# Crisis Management during COVID-19

## Managing Safe Return to the Office



Helping employees safely return to the office has led to a significant number of challenges each company, and each organization, faces. It requires unprecedented planning and monitoring to ensure the safety of all employees, and visitors. Because duty of care is top of mind, leadership and senior management teams need to make the right decisions in a timely manner based on actionable information and well-developed operation plans.

What happens when one employee gets sick? When you have a cluster? How do you monitor the overall operations across offices, at all times?

How do you initiate the right actions? How are actions being assigned, tracked and communicated?

When coordinated responses involve several departments and teams including HR, Facilities, Emergency Management, and Leadership, bringing the right stakeholders together may seem overwhelming if not impossible. This is even more difficult when the landscape continues to change based upon the virus spread and containment needs.

**Everbridge Crisis Management** helps companies coordinate the management and monitoring the safe return to office while keeping all stakeholders, leadership and parties informed at all times. This includes the management of:

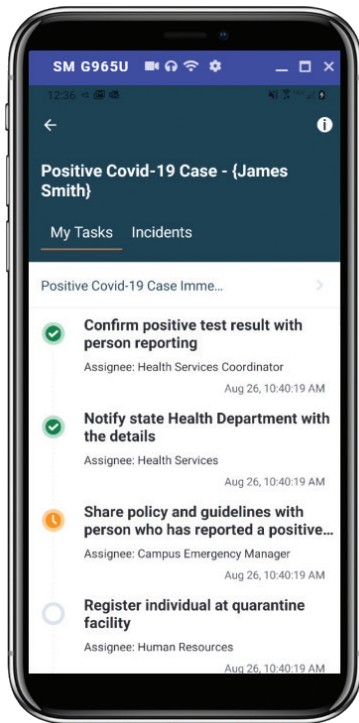
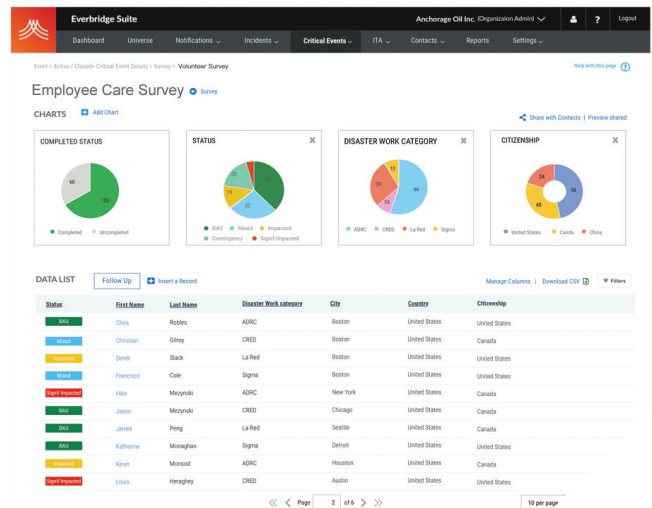
- + COVID-19 reporting, exposures and management of those exposures
- + Quarantines, partial/full office quarantines, building closures, re-openings
- + Cleanings and disinfections
- + Cross functional communications and notifications
- + Cross department coordination
- + Audit logs to ensure every step was followed with processes

Companies must address new COVID-19 situations quickly to mitigate additional exposures and ensure everyone's safety. Crisis Management helps automate tasks and processes, to avoid challenges of trying to use paperwork and spreadsheets, all while protecting data privacy.

# HOW CAN CRISIS MANAGEMENT HELP?

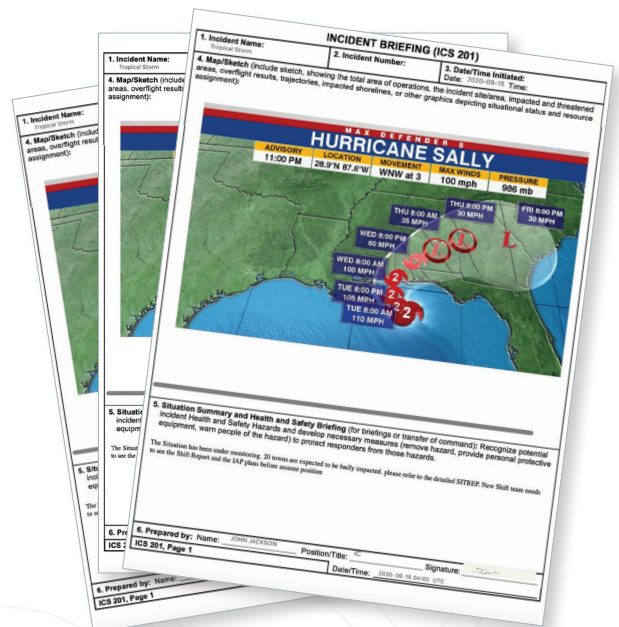
## Command and Control

- + Dashboard provides full visibility and real-time insight into incident status
- + Impact tracker quickly helps you assess the situation and initiate the appropriate response actions and tasks
- + Communicate updates to employees, key stakeholders, and management



## Your Response Plans on the Go

- + Mobilize response teams and assign tasks
- + Execute and manage plans (Quarantines, building closures, re-openings)
- + Collaborate with team members no matter device or where they are located



## Ready-to-Use Intelligent Forms and Workflows

- + Supports simple & complex forms
- + Supports auto population, conditional logic, and nested forms
- + Standard forms (ICS, etc) available as customizable templates
- + Report history available
- + Lockable reports to avoid changes

## ABOUT EVERBRIDGE

Everbridge, Inc. (NASDAQ: EVBG) is the global leader in critical event management and enterprise safety software applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running. Everbridge is based in Boston and Los Angeles with additional offices in Lansing, San Francisco, Beijing, Kolkata, London, Oslo, Singapore, and Stockholm.

