Maximize Your IT System Uptime With Everbridge

CHALLENGERS | **LEADERS**

everbridge

GARTNER MQ LEADER IN EMERGENCY/MASS NOTIFICATION

ABILITY TO EXECUTE
NICHE PLAYERS
COMPLETENESS OF VISION

"The great thing about Everbridge is how resilient the system is. I know that if an emergency occurs, I can rely on the Everbridge system to both be accessible and to quickly broadcast the messages – just as I expect it to work. With Everbridge, I don't have to worry."

**GREG FOLSOM**
SENIOR VP AND IT DIRECTOR
ARNOLD WORLDWIDE

REQUEST A DEMO OF EVERBRIDGE

Gartner Magic Quadrant for U.S. Emergency/Mass Notification Services Includes:

- Emergency/crisis events
- Public alerting/emergency warnings to the public
- **IT service alerting — such as an application or network outage**
- Business operations notifications
- Business-context-based alerts

Class Leading IT Alerting Features:

Multimodal alerting automatically triggers SMS, push, pager, email, landline and mobile phone alerts.

1st contact

2nd contact

3rd contact
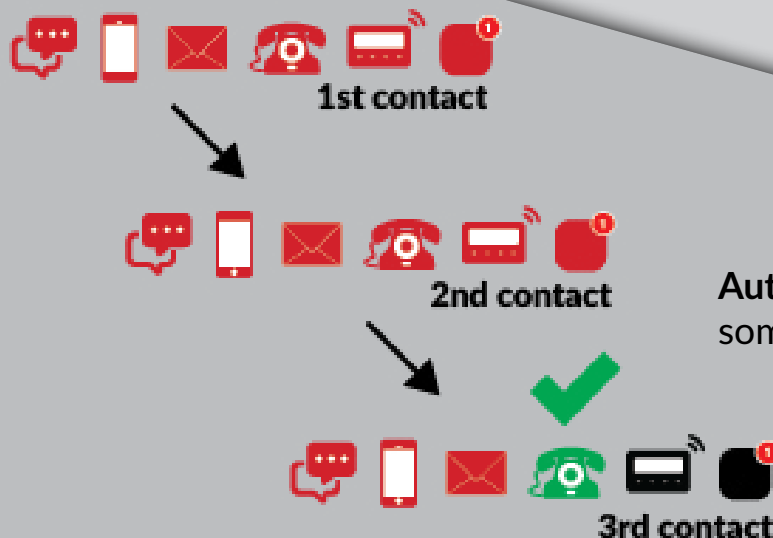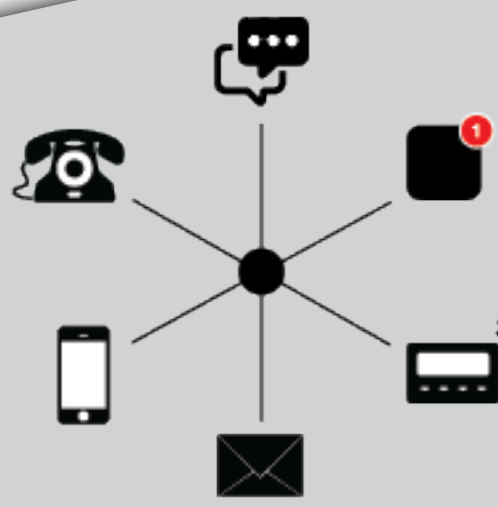
Automatic escalation of alerts ensures someone is always aware.

Instantly collaborate with team members on a conference call with **'one-click' conferencing** capability.
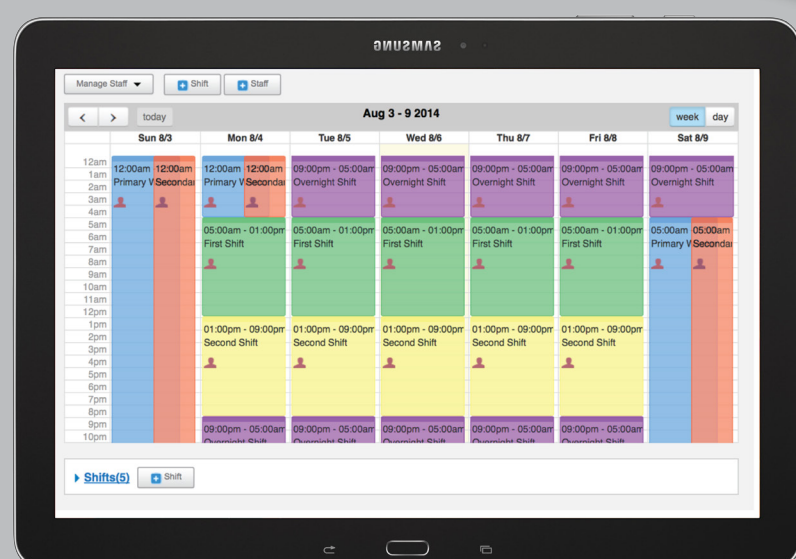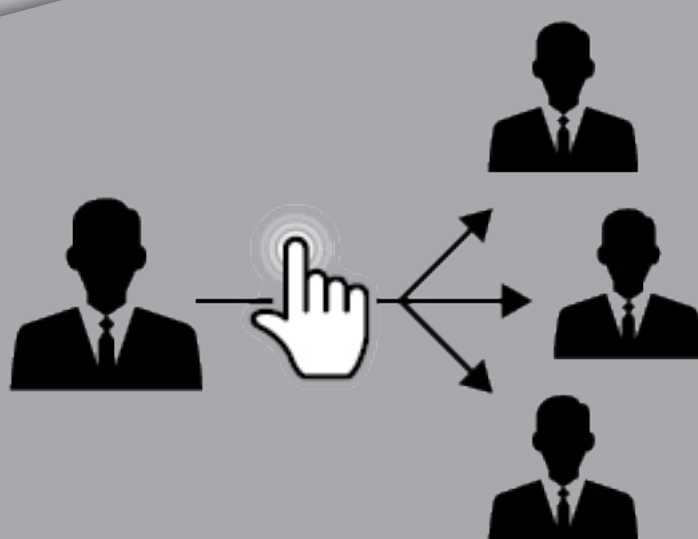
On-call scheduling keeps track of who is on-call on each team and alert the right people base on the type of incident and time of day.

Keep internal stakeholders and customers informed of the severity and likely duration of IT downtime or system failure.
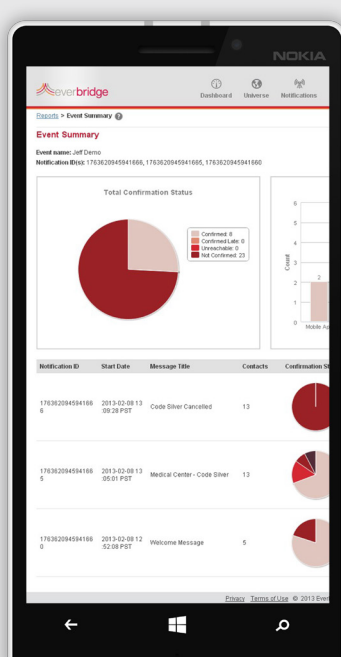
Auditing Capabilities allow for quick access of audit trails of who responded to an incident and how long it took.

"Average mean time to know was reduced from 45 minutes to 10 minutes with Everbridge."

Major Canadian Telecommunications Provider

Why is this important to you?

When a critical IT incident occurs there are numerous variables and potential issues that can arise. If not properly addressed, these incidents can result in dissatisfied customers, loss of revenue, and potential damage to your company's reputation. **With Everbridge IT Alerting you can reach the right people at the right time.** Optimizing your IT service alert delivery reduces system downtime, resulting in a lower associated cost with each incident, fewer dissatisfied customers and increased employee productivity.

Learn more at http://www.everbridge.com/products/it-alerting/ or see IT Alerting in action and request a demo today!

REQUEST A DEMO