

# Risk intelligence from GSOC supports strategic decision-making for oil and gas company

To ensure the company is making business decisions informed by strategic risk intelligence, National Oilwell Varco needed a comprehensive software platform to assess and understand operational risk.

National Oilwell Varco (NOV) is a worldwide leader in the design, manufacture and sale of equipment and components used in oil and gas drilling and production operations, and the provision of oilfield services to the oil and gas industry. Operating in 25 high-risk areas across the world, the company needs to ensure it makes well-informed decisions about its operations, with comprehensive risk intelligence in the forefront.

NOV established its Global Security Operations Center (GSOC) and turned to Visual Command Center, the leading command center software platform for risk intelligence and response, to give analysts the tools needed to understand the scope of risk in specific regions, while also responding to operational risk events in a timely manner.

Visual Command Center provides analysts the capabilities needed for all levels of risk management: to protect people and assets, to ensure operations, and to gain a competitive advantage.

The GSOC was able to demonstrate its value as a business partner to the rest of the organization when



## COMPANY BACKGROUND

- + Founded: 1841, Houston, TX
- + 845 locations worldwide
- + 40,000 employees globally
- + 4,000 travelers each month

## THE PROBLEM

National Oilwell Varco needed to establish a GSOC that provides strategic value to the organization while also maintaining the safety of employees and operations across the globe.

## THE SOLUTION

The company turned to the leading command center software platform, Visual Command Center, to power its GSOC so that analysts can analyze historical risk data and provide strategic risk intelligence to business decision makers.

The GSOC provides a “credible voice from security” to the organization’s business development plan, while also responding to operational risk events in a timely manner.



analysts helped the company understand the scope of risk in an unstable country in which it had not previously operated. They used Visual Command Center to build a holistic picture of the battle space and safe areas in the country, so that business decision makers had a comprehensive understanding of the situation on the ground as they made an informed decision on whether to expand operations into that country.

By providing critical information to support informed decision-making, the GSOC plays an instrumental role in the overall business development plan, by ensuring that decision makers have the best strategic risk information possible.

“Visual Command Center empowers the GSOC to provide a credible voice from security to our overall business development plan,” said Bob Bernazal, Director of Security at NOV. “Our team and its overall understanding of our operational environment are essential to ensuring the continuity of operations, safety of employees and security of assets.”



*Protecting people and assets is the foundation of Visual Command Center. It goes beyond that, empowering command centers to ensure operations and optimize performance to gain a competitive advantage.*

By leveraging Visual Command Center’s powerful risk analysis capabilities, the GSOC’s analysts are able to provide strategic value in addition to fulfilling its mission to ensure business continuity and the safety of NOV’s business travelers and global assets.

### ENSURING EMPLOYEE SAFETY

By bringing together disparate systems and data and

“We have techs all around the world and they depend on our security posture to stay safe. It’s our job to know about potential threats before they do.”

**Bob Bernazel**

Director of Security National Oilwell Varco

through its Alert, Assess, and Act™ capabilities, Visual Command Center also empowers the command center to keep people safe and maintain business continuity if there is flooding near its headquarters in Houston or a terrorist attack near oil fields in the Middle East.

The software platform provides a common operating picture of the company’s assets, personnel, and operations in relation to potential threats to those assets. It integrates information on global sources of risk, like weather, terrorism, and natural disasters, with information from internal operations and systems to provide actionable risk intelligence to the GSOC.

It empowers the GSOC analysts to know early about situations, understand the situation and quickly take action to minimize the impact of threats. The GSOC’s preparedness conveys to employees that NOV is in control in challenging situations.

When employees travel, the GSOC also provides risk reports on destination countries so that they are well-informed and prepared for potential risks. This ensures travelers have reliable information for their trip, rather than relying on ad-hoc searches.

Once the travel is underway, integrating travel data from International SOS into Visual Command Center enables the GSOC to maintain awareness of traveler locations and leverage its Alert, Assess and Act capabilities to respond when risk events could endanger employees.

Visual Command Center empowers the GSOC to monitor worldwide activity of around its operations so that it can provide employees, business units, and senior leadership with up-to-date information on the impact of risk events and take action to mitigate risks to employees or operations.

#### About Everbridge

Everbridge, Inc. (NASDAQ: EVBG), is the global leader in critical event management and enterprise safety applications that automate and accelerate an organization’s operational response to critical events in order to keep people safe and businesses running faster. Everbridge is based in Boston and Los Angeles with additional offices in San Francisco, Lansing, Beijing, London and Stockholm.



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