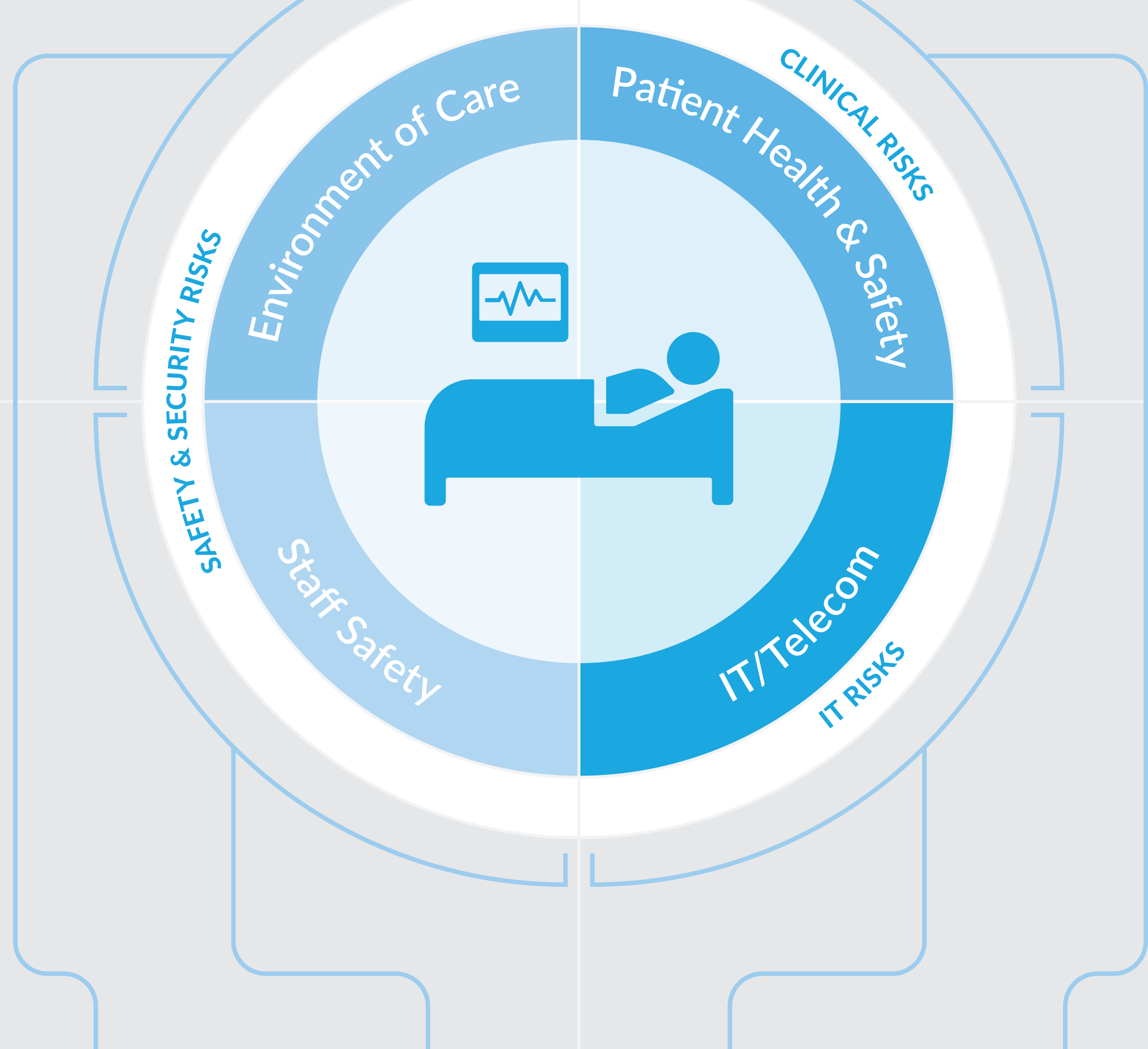


# BUILD A HIGHLY RESILIENT HOSPITAL

During critical events, power your response with one operating view across clinical, IT and safety and security incidents.



**93%**

of emergency physicians feel they are **not "fully prepared"** for patient surge capacity due to a critical event.<sup>1</sup>

**20%**

of nurses will be assaulted this year.<sup>2</sup> 32% will quit.<sup>3</sup>

**59%**

of all hospitals reported **unplanned downtime**.<sup>4</sup>

**37%**

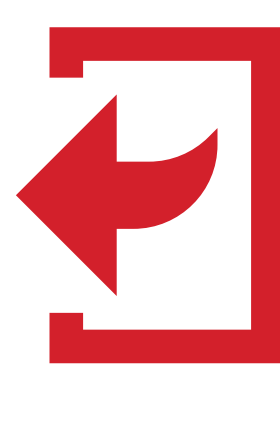
of all **sentinel events** are caused by a **communication** or assessment issue.<sup>5</sup>

## A DISJOINTED RESPONSE:

## The breaking point for patients

**1**

Clinical: STEMI Care Team Activation



Unable to transmit patient data and EKG to receiving ED prior to patient arrival.

Inability to locate or assemble multi-disciplinary team from within the hospital and remote locations.



Door to balloon time takes longer than the 90 minute standard.

Inefficient clinical communication and collaboration – time is muscle.



**2**

IT: EHR Downtime

Clinicians are unable to access most up-to-date patient records.



Workflows are altered.

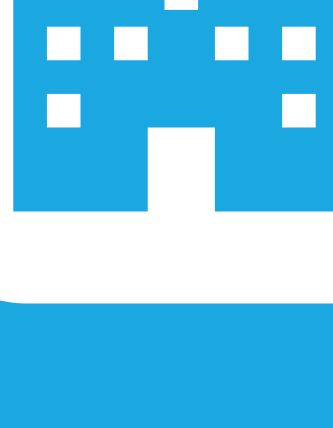
Patient care is delayed due to manual processes/paper charts.



Medications may not be given on time, administered properly or given at all.

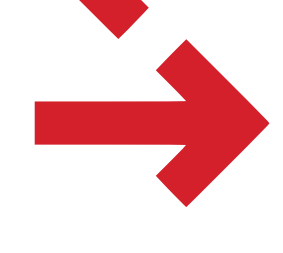
**3**

Safety & Security: Patients & Staff



Unable to assess impacted area of hospital or locate people in harm's way.

Disjointed communication leads to a delayed response.



Inability to track patients and staff or progress on executing the response plan.

Potential loss of life and damage to reputation, financial and operational excellence.



## Power your response to address three key areas of impact:



### Clinical

Optimize secure clinical communication and collaboration to improve clinical response times and patient outcomes.



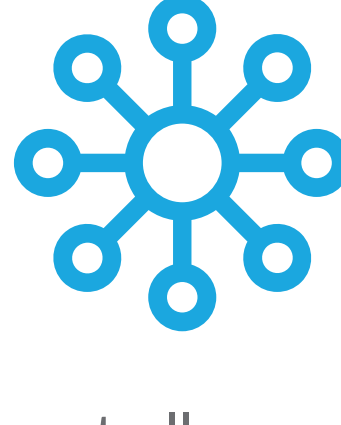
### Safety and Security

Leverage situational awareness, location detection and communication capabilities, to notify and protect staff and patients.



### IT Incidents

When a critical system or application goes down, improve response time and time to resolve.



Connect all care team members through a single solution.



Leverage a secure SaaS-based critical event management platform.



Quickly and reliably aggregate and assess threat data.



Accelerate incident resolution and minimize impact.



Improve patient outcomes and reduce costs.



[www.everbridge.com](http://www.everbridge.com)

<sup>1</sup>ACEP Emergency Department Violence Poll Results, American College of Emergency Physicians, 2018

<sup>2</sup>Harrell E. Workplace violence, 1993-2009. Washington, DC: Department of Justice, Bureau of Justice Statistics, National Crime Victimization Survey, 2011

<sup>3</sup>Violence in the field – the dangers faced by home healthcare providers, Pam Albers, LCSW, BACS, New Orleans Family Justice Center, www.kinnser.com/home-healthcare-blog/violence-in-the-field-the-dangers-faced-by-home-healthcare-providers

<sup>4</sup>Department of Health and Human Services, Office of Inspector General, Hospitals Largely Reported Addressing Requirements for EHR Contingency Plans, July 2016

<sup>5</sup>The Joint Commission Center for Transforming Healthcare. Improving transitions of care: Hand-off communications. Oakbrook Terrace, Illinois: The Joint Commission, 2014