



SECURE CLINICAL COMMUNICATION & COLLABORATION FOR HOSPITALS & HEALTHCARE SYSTEMS

Healthcare is an increasingly complex system involving multiple stakeholders in multiple locations. Communication is at the heart of the effective delivery of care amongst providers. Nowhere is this truer than in hospitals and healthcare systems where providers and their care teams are challenged to provide more care in less time while maintaining quality patient care.

Everbridge's **CareConverge** for Hospitals allows care teams to coordinate multiple clinicians, technicians, and staff across multiple locations and schedules to respond to the needs of patients efficiently and effectively leading to increased response times, quality and patient satisfaction.

KEY POINTS

- + Reduce onset-to-treatment times for high-acuity cases and optimize patient transfers with prehospital communication
- + Improve physician consult and response team activation times and engagement
- + Reduce Emergency Department length of stay (LOS) via improved ED throughput workflows and communication



“Locate and collaborate with the right clinicians at the right time anywhere.”

EVERBRIDGE CARECONVERGE™



CareConverge is a closed-loop, secure collaboration solution built from ground up to help care teams manage the critical events that occur in healthcare everyday

Beyond Texting: Unique, easy-to-use messaging tools enable clinician real-time communication and collaboration across multiple devices and modalities including video, text, voice, and images. Designed by clinicians to work the way clinicians do.

Dynamic Care Events: Patented Smart Routing engine includes quit and forget, multi-modal delivery, and escalation to assure the right care team member responds and engages with the care team based on current clinical need.

Clinical Collaboration Tools Integration: leverage CareConverge's built-in on-call scheduling solution or integrate with your current solution. Seamlessly integrate with other collaboration tools such as EHR's, alarms, remote patient monitoring, lab and radiology results, and nurse call.

Healthcare Enterprise integration: CareConverge easily integrates into your current enterprise architecture including MDM (or leverage CareConverge's built-in MDM capabilities, active directory integration, single sign-on support, integration with phone systems, pagers, and other communications infrastructure.

Operational Dashboards & Analytics: Operational dashboards enable teams to easily track and manage on-going events insuring the right clinicians and resources are available. After-action analysis of events is easy with CareConverges robust response analytics reporting.

Industry-leading critical event management platform: The industry's most reliable, secure, HIPAA-compliant, assured communication and collaboration platform serving over 1,100 hospitals and over 4 Billion messages sent since 2012.



Deployment and Adoption Services: Everbridge's service team will work with your organization to provide complete support through deployment and on-going management across the organization including:

- + Dedicated Solution Consultants, Project Managers, and Implementation Consultants working with your team to configure the entire platform from integration and data management to workflows - optimizing communications during deployment and user adoption.
- + Everbridge provides on-going support and training including: self-service Everbridge University, 24x7x365 client care, dedicated account management, and proactive usage and service plan reviews so you can gain insight into improving communication workflows over time.

1,100
Hospitals

1,850,000,000+
Messages Sent Per Year

100,000+
SMS Sent Per Minute

189,000,000+
Contacts Managed

99.99%
Uptime

Level 3 Certified
DHS Telecom Service

100+
Modalities

About Everbridge

Everbridge, Inc. (NASDAQ: EVBG) is the global leader in critical event management and enterprise safety applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running faster. Everbridge is based in Boston and Los Angeles with additional offices in San Francisco, Lansing, London and Stockholm.

For a full product description, along with best practices and product details please see the Everbridge User Guide and Everbridge University.



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