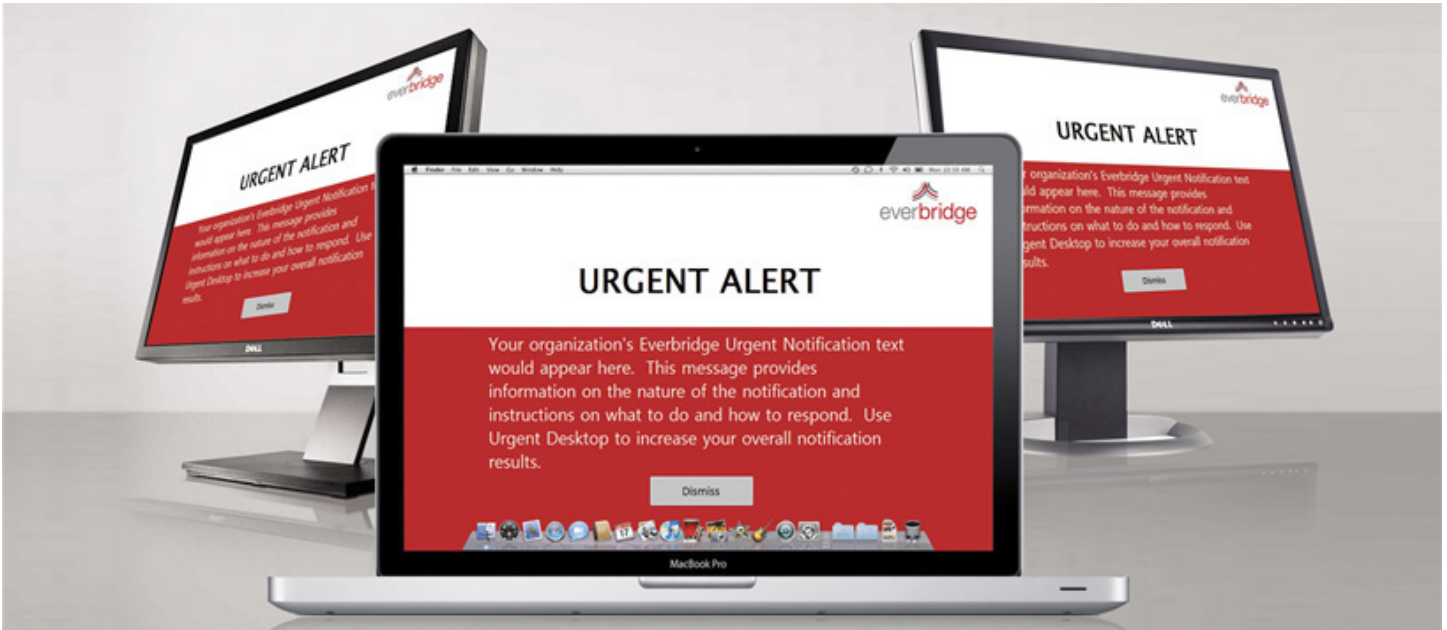


EVERBRIDGE URGENT DESKTOP™



INSTANTLY ALERT YOUR ORGANIZATION WITH CRITICAL MESSAGES

When communicating across your organization, sending critical information to your workforce quickly and effectively requires multiple delivery channels. Everbridge's **Urgent Desktop™** delivers alerts to your workforce's computer screens in seconds; to ensure timely delivery, high visibility and optimal impact of your messages. **Urgent Desktop™** delivers emergency notifications in a rapid and reliable way.

KEY FEATURES

- + Quarter/partial screen notifications available in addition to full-screen alerting
- + Customizable alert templates and colors
- + Ability to add sound files or images to your alert
- + Map interface allows users to view alert device locations and activate by geographic area
- + Ability to activate third-party personal recipient notification services

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KEY BENEFITS

- + Visibly overrides existing computer screens to display full-screen urgent notifications; the recipient must acknowledge the alert before resuming any activity on their computer
- + Customizable to include your organization's logo to confer a trusted voice
- + Alert confirmations and acknowledgment reporting
- + Simple, scalable implementation with hands-on expert support

TECHNICAL OVERVIEW

- + WAN Accessible: Configurable to allow off-site users to receive alerts, if desired
- + Communication: Clients pull alerts using standard HTTP
- + Security: Pull based method does not require open listening ports. Public Key Infrastructure (PKI) verifies the integrity and authenticity of messages.
- + IT Deployment: MSI (windows), MPKG (Mac)

URGENT DESKTOP SERVER MINIMUM REQUIREMENTS

- + OS: Windows Server 2003, 2008, or 2008 R2
- + Recommended Hardware: 2.4 Ghz dual core processor or equivalent, 2 GB memory, 20 GB free disk space
- + LAN Connectivity: 10/100 MB typical, 1GB preferred
- + Other: Virtual server e.g., VMW installations supported; Port 80 must be unbound

CLIENT COMPUTER REQUIREMENTS

- + OS: Windows XP, Vista, Windows 7 with the .NET 2.0 Framework (or greater) installed Mac OSX 10.5+
- + Network connectivity to customer provided Urgent Desktop Server
- + Administrative permission for installation on end user Mac or PC

About Everbridge

Everbridge is a leading unified critical communications platform trusted by corporations and communities of all sizes that need to reach the right people for immediate action, collaboration, and decision-making. Connecting millions of people and internet-connected devices, the company provides reassurance that secure, compliant messages are delivered, locally and globally, received and responded to, no matter the recipient's location. Everbridge is based in Boston, Los Angeles, San Francisco, Beijing and London.

For a full product description, along with best practices and product details please see the Everbridge User Guide and Everbridge University.



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