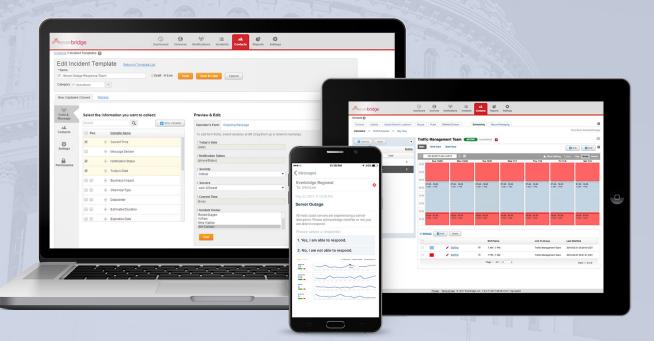
## EVERBRIDGE CRITICAL EVENT MANAGEMENT FOR FEDERAL AGENCIES



## ABOUT EVERBRIDGE

Everbridge, Inc. (NASDAQ: EVBG) is a global software company that provides enterprise software applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and organizations running.

Federal agencies rely on Everbridge during critical events such as active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events such as IT outages or cyber-attack incidents. The Everbidge SaaS-based Critical Event Management platform quickly and reliably aggregates and assess threat data, locates people at risk and responders able to assist, automates the execution of pre-defined communications processes and tracks progress on executing response plans. Secure communications to allow agencies to ensure employee accountability and continuity of essential operations.

#### USED BY FEDERAL AGENCIES TO

- + Comply with the U.S. Department of Homeland Security's National Continuity Policy (NSPD-51)
- + Adhere to FEMA's Federal Continuity Directives 1 & 2
- + Comply with the National Institute of Standards and Technology's Cybersecurity Framework

GSA # GS-35F-0692P DUNS # 130455830 CAGE # 3PCD2

## **KEEPING PEOPLE SAFE AND BUSINESSES RUNNING. FASTER.**



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# Mass Notification

Enables organizations to send notifications via 29+ contact paths to individuals or groups using lists, locations, and visual intelligence.

#### Incident Management

Ensures the right processes are followed for every incident by following prescribed templates and processes resulting in consistent, error-free message.



#### **IT** Alerting

Automatically trigger notifications upon receiving events from IT monitoring and ITSM tools. Instantly reaches out to the right on-call IT expert by dynamically looking up shift schedules.

### SECURITY FEATURES

Single Sign-On allows Everbridge users to:

- + Log into the system with their agency log-in creditionals and sync with the organization's IdP
- + Add a second factor authentication
- + Create and enforce security policies

Custom Email Domain enables clients to use a custom FROM EMAIL address in all notifications sent from the Everbridge platform, which is beneficial if you:

- + Require all emails entering client network to contain a client domain in the FROM EMAIL parameter
- + Require the FROM EMAIL address in all emails to contain a static (unchanging) value
- + Experience low confirmation rates from notification recipients who will not open or respond to emails from unknown sources.



#### Service Organization Controls 3

Everbridge publishes a SOC 3 report which is a publicly-available summary of the Everbridge SOC 2 Type II report. The SOC 3 report provides assurance that Everbridge's internal controls have been verified to achieve all the AICPA's Trust Services Principles for data security, availability,

processing integrity, confidentiality and privacy.



#### Federal Information Security Management Act

Everbridge has received FISMA Authorization and Accreditation from the U.S. General Services Administration in accordance with the Risk Management Framework process defined in NIST 800-37 which is being adopted by the Department of Defense to replace the DoD Information Assurance Certification and Accreditation Process. Government entities can now utilize Everbridge solutions while meeting security requirements for applications demanding the stringent security practices for the FIPS 199 Moderate impact level.



#### Federal Risk and Authorization Management Program

Everbridge is currently in process to achieve FedRAMP, compliance. FedRAMP is a United States government-wide program that provides a standardized approach to security assessment, authorization, and continuous monitoring for cloud products and services. Everbridge has completed testing by an accredited Third Party Assessment Organization (3PAO) to verify compliance with the stringent FedRAMP requirements (NIST SP 800-53).



#### DHS Telecommunication Service Priority Level 3 Certification

Everbridge has received certification as a Level 3 TSP System by the Department of Homeland Security. Everbridge was the first unified critical communications company to receive this certification. It means that Everbridge's systems have been designated as essential to public health and receive restoration priority at Level 3. This is the highest priority that the company can receive as Level 1 and Level 2 are reserved for Executive Office and Federal Government agencies only.



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