

CRITICAL COMMUNICATIONS FOR HEALTHCARE

The Everbridge Unified Critical Communications platform equips healthcare organizations with the solutions needed to deliver high-quality patient care while efficiently keeping staff connected, without violating HIPAA privacy rules.



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CALL +1-818-230-9700



CareConverge

Use CareConverge to communicate and collaborate securely, resulting in efficient workflows across the care continuum and improving clinical productivity, so they can focus on patient care.

Mass Notification



Use Mass Notifications to reach clinicians and employees about emergency situations and mass casualty events – across smartphones, email, SMS, push notifications and other modalities. "Simply put, CareConverge allows us to text, video chat and collaborate with doctors and other healthcare professionals using their preferred mobile devices—without violating any privacy or security mandates. Finally, we can give our doctors something they're delighted to use, while meeting our strict regulatory guidelines. This is the simplest, most popular and efficient communications tool we've ever had the pleasure of offering."

Ronaldo Montmann Broward Health

"The first quarter of this year, across our whole organization, we had 63 different incidents where we either closed early, closed for a day or more, or opened after a delay. We used Everbridge in all of those instances to communicate the right message to our staff, informing them with the information they needed to either do their job effectively, or more importantly, ensure their safety."

> Ralph Davis and Joe Layman Molina Healthcare



IT Alerting

Use IT Alerting to help you restore system outages and quickly keep internal and external stakeholders informed. "Our IT department has recently gotten involved and has started building out a plan for our 24/7 IT helpdesk to be able to send out Everbridge notifications to key IT leadership and key folks that are impacted depending on the type of system for when we have system outages."

> Kevin Orput Renown Health



Incident Management

Use Incident Management with predefined notification procedures to speed up STEMI alerts and notify necessary hospital personnel faster to ensure patients receive life-saving treatment in record time. "We use Everbridge when we need to activate a Code Triage – which is our disaster code. When people see code triage messages from Everbridge, they know that it is serious. This gets everybody moving and following the pre-established emergency response plan."

> Carole Snyder PIH Health



On-Call Scheduling

Use On-Call Scheduling for real-time shift calendars and integrated on-call notifications to automate the tedious process of contacting off-duty staff. "By thinking critically and collaboratively to create a strategic plan and completely automating its critical communications process, The Valley Hospital was able to ensure fluid staffing throughout Hurricane Sandy and the storm's fallout, as well as on a day-to-day basis."

Maureen DiTore The Valley Hospital

About Everbridge

Everbridge is a leading unified critical communications platform trusted by corporations and communities of all sizes that need to reach the right people for immediate action, collaboration, and decision-making. Connecting millions of people and internet-connected devices, the company provides reassurance that secure, compliant messages are delivered, locally and globally, received and responded to, no matter the recipient's location. Everbridge is based in Boston, Los Angeles, San Francisco, Beijing and London.

For a full product description, along with best practices and product details please see the Everbridge User Guide and Everbridge University.



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